



Army Lodging, Casa Toscana

Building 202

Camp Darby – Pisa, Italy

Commercial:
050-965-8950/8951

DSN:
314-645-8950/8951

Outside Italy:
+39-050-965-8950/8951

Welcome



Dear Valued Guest,

Welcome to the Casa Toscana, Camp Darby, Pisa, Italy. Whether you're visiting for business or pleasure, we hope you enjoy your stay with us. Please think of us as your home away from home. If you have any concerns, please let us know. Our team is dedicated to providing you with outstanding guest services, quality accommodations, and the highest standard of performance.

This directory acquaints you with the Casa Toscana and the surrounding community. Please take a moment to read the safety and security instructions, too.

To help us continue providing excellent accommodations and service, please send us your comments to <https://ICE.disa.mil/>, or fill out a customer comment card.

We're glad you're here, and wish you a memorable and productive stay with us!

Warm regards,

Hotel Management
Casa Toscana - Army Lodging Italy
usarmy.usag-italy.id-europe.list.fmwr-dmc-casa-toscana@army.mil

GARRISON HISTORY

Camp Darby has had a rich history over the years. This military complex between Pisa and Livorno was formally dedicated on 15 November 1952 and was named Camp Darby in memory of Brigadier General William O. Darby. GEN Darby was the Assistant Division Commander of the 10th Mountain Division who was killed by enemy artillery on 30 April 1945 on the shore of Lake Garda, Italy. In June 1951, the United States and Italy concluded negotiations to establish a line of communication and supply through Italy in support of U.S. forces in Austria. Italy provided the land and the U.S. began construction of a military post and general depot which were the beginning of what became the Camp Darby/Livorno Military Community. During the last ten years, Camp Darby has developed into a complex joint, multi-national community, with a diverse set of missions including ammunition and equipment storage, telecommunications, sea and land transportation, and theater reception in support of U.S. Army Europe, U.S. Air Forces in Europe and the U.S. European Command.

HOTEL INFORMATION

Check Out Time 1100 Daily

Internet / Wi-Fi Password

Log onto Wi-Fi choosing available router.

Telephone Dialing Instructions

Police, Fire or Medical Emergencies: From room dial DSN 6+ 645-8296

Room to Room: Dial the room number you wish to call

DSN Calls: The hotel has European DSN access only. Dial 6 + DSN number

To call Casa Toscana from the United States: Dial 011-39-050-965-8950/8951



Casa Toscana participates in the GreenLife Initiative.

To find out more, please reference the placard on the bathroom counter.

Do Not Disturb

Housekeeping is provided everyday unless you display a "Do Not Disturb" sign. If the sign is not removed by noon, we honor your privacy and will not provide housekeeping service that day. After 24 hours, we will check in with you to make sure all is well.

Cooking

Using other portable cooking appliances not provided by Army Lodging is prohibited in all rooms. Please clean all kitchen items prior to check out.

Microwave safety is important. If you are not familiar with the use of a microwave oven, please contact the front desk for assistance. If the microwave catches fire, keep the door closed and press the off/stop button.

Mail

We cannot accept personal mail for guests including items from USPS or FedEx. Please have personal mail delivered to your unit or sponsor. Guests assigned to USAG Italy or TDY guests with orders may use the USPS to mail items out. Please see the front desk for further information.

Animals

Animals in lodging are limited to cats and dogs. When there is availability, animals may stay after payment of a non-refundable fee per room, and guest will be charged an additional fee per animal-per day. Animal owners must properly dispose of all animal waste. When guests are not in the room, animals must be kept in a carrier cage. Animals who cause a disturbance cannot be left alone in rooms. We reserve the right to remove an animal at the owner's expense that becomes a problem for the facility, staff, or other guests. When animals are found in non-animal guest rooms, guest will be assessed a deep cleaning fee in addition to the standard animal charges above and animal must be removed.

Room Keys

Please keep your key with you at all times. Key cards expire at checkout time the day of departure. If you lose your key, please request a replacement at the front desk. This new key will cancel out all keys previously issued. Duplicate keys are provided by request. Please return all guest room keys to the front desk at check out.

THINGS YOU MAY NEED

Wake-Up Call

Each room has a programmable radio/alarm. Guests may also call the front desk to request a wake up call.

Rollaway Beds and Cribs

A limited number of rollaway beds and cribs are available.

Did You Forget?

Please check at the front desk for basic toiletries you may have forgotten.

Coffee & Hot Beverages

An Italian coffee machine is available in the lobby and on the second floor.

Ice / Vending Machines

An ice machine is located in the lobby. A vending machine is located on the second floor, and across the street adjacent to the Exchange.

Guest Laundry

Casa Toscana has no guest laundry facilities inside the hotel. AAFES manages a 24-hour coin-operated laundry mat in building 24, located next to the CDC.

In-Room Safes

For your convenience, we offer a safe in your guest room.



Inquire at the front desk for information on local restaurants, maps, tours, and attractions



CONTINENTAL BREAKFAST
Weekdays 0700-1000
Weekends & Holidays 0800-1000



KEEPING YOU SAFE

For Emergencies

Police, Fire or Medical Emergencies 24x7: From room dial DSN 6+ 645-8296

Italian Police (Carabinieri) 24x7: From room dial DSN 6+ 645-8824

Be Prepared

Guests please read the Evacuation Plan located on the back of your room door. Locate and familiarize with the nearest stairwell, fire extinguisher, and fire alarms.

Smoking Areas

Please ask at the front desk for designated smoking areas, or smoke outside at least 50 feet from the building. Guests who smoke in the lodging facility will be charged a service fee, and will be required to leave.

If the Fire Alarm Sounds or You See Flames / Smell Smoke

Stay calm. DO NOT panic. Touch the door to your room — if hot, do not open it; if not hot, open it and check the hallway. If the alarm has not yet sounded, but you smell smoke, sound the alarm. Exit using the stairwells. If you cannot leave your room, dial DSN 6+ 645-8296 and give your name and room number.

For Your Protection and the Safety of All Guests

The following actions are prohibited: storing of flammable liquids, burning of candles or incense, using unauthorized cooking appliances, space heaters, etc. Please do not place hot appliances (irons, etc.) in drawers or on combustible surfaces.

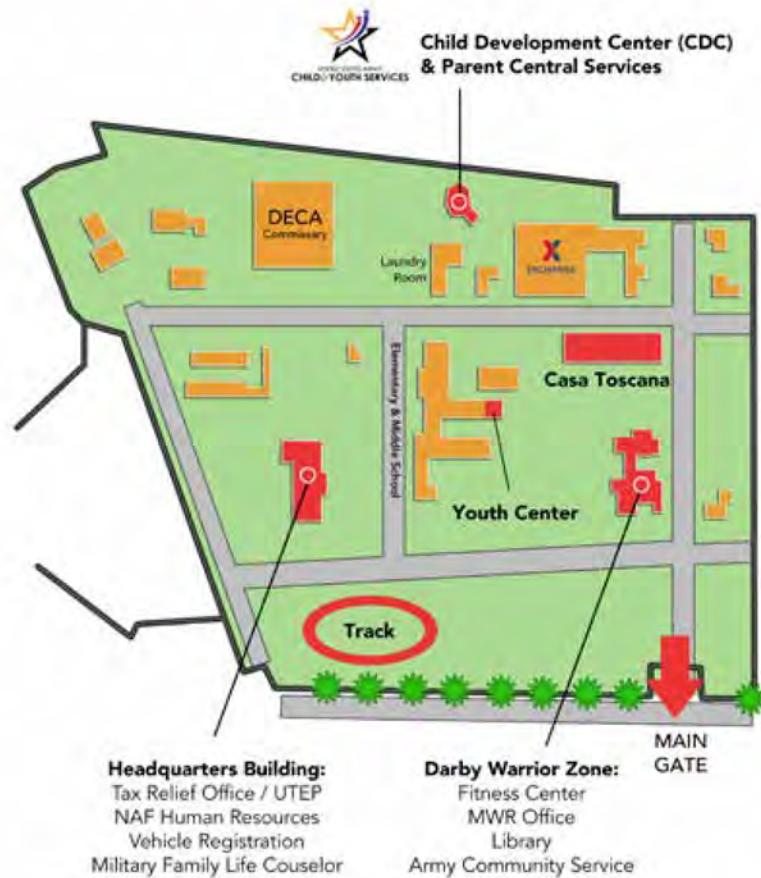
Bicycle Storage

Please lock your bicycle to the outside bicycle rack. Please do not bring it to your room or chain it to any hotel railing.

Firearms

Firearms are not permitted in the lodge. If you have one, please secure it at the Provost Marshal's Office.

WHAT'S AROUND US



ATM

There is one bank and one credit union servicing Camp Darby. The bank is located at Building 770 and the credit union is in Building 206 on Harmon Avenue. The nearest ATM machine is located across the street from Casa Toscana, adjacent to the Exchange.

Family and Morale, Welfare, and Recreation (MWR)

Family and MWR facilities, programs, and hours of operation can be found online at <https://italy.armymwr.com>.

Taxi Service

Local taxis are not allowed on Camp Darby. Pick-up and delivery point is located outside the main entrance (gate #4), on via Livornese, Tirrenia (Pisa). Currently telephone numbers for local taxi services are: Radio Taxi Pisa 050-541600 / Radio Taxi Livorno 0586-210000.

Vehicle Maintenance / Repair

Please do not perform maintenance on your vehicle while in the lodge parking lot.

