

GO TO GUIDE

Family and MWR



Viridea dedicated to nature



A world to discover

Entering a Viridea Garden Center means discovering a living space organized in harmonious departments with plenty of ideas and inspirations for your indoor and outdoor hobbies: plants, gardening equipment, home decoration and diy articles, outdoor furniture and BBQ and a very furnished department dedicated to pets where you can find anything you need to take care of your very special friends, top brand food products and any kind of accessories for your dog, cat, reptile and aquarium.

From mid October to January make your home a winter wonderland with the beautiful season ornaments, lights and tree decorations you can find in the magical Viridea Christmas Village, more than 12.000 items to inspire you the most suggestive season themes of the year.

**10%
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on all non discounted
items presenting your
Military ID Card



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Designed by: Family and MWR Marketing (Richard J. Gerke, Beatrice Gornett)

Resources Used: Some information originally gathered from the USAG Italy website: <https://brncc.army.mil/italy>

Advertising Disclaimer: No federal, DoD, or Army endorsement is implied.

EMERGENCY NUMBERS

Emergency Reporting Off Post

Fire	115
Ambulance	118
Carabinieri	112
Police	113

Emergency Reporting On Post

24 Hour Military Police Desk
DSN: 646-5300
CIV: 0444-71-5300

Other Emergency Numbers

Chaplain
Directorate of Public Works (DPW)
Service Desk (non-housing)
Family Advocacy Victim Advocate

Not a first responder, contact MPs for emergency.

Fire or Medical Emergency (Vicenza)
Fire or Medical Emergency (Darby)
Housing Emergency (Villaggio)
Housing Emergency (Govt. Lease)
Housing Emergency (Private Rental)
Housing Emergency (All) After Hours
Police Emergency (Darby)
Police Emergency (Vicenza)
San Bortolo Patient Liaison
Sexual Assault Advocacy (SHARP)
Suicide Prevention Hotline
Medical Language Assistance Line
Nurse Advice Line
Vicenza MI Detachment (duty agent)
Veterinary Services / Vet Clinic (Longare)

DSN

646-7570
646-2700

117
117
646-2700
646-2515
646-2720
115
112 / 114 / 115
646-5211
646-8540
118
646-4777

CIV

0444-71-7570
0444-71-2700
335-805-7867
0444-71-7117
051-54-7117
0444-71-2700
0444-71-2515
0444-71-2720
0444-23-9149
051-54-7115
0444-71-7115
0444-75-3300
0444-71-8540
800-273-8255
800-928-305
800-877-660
331-172-2142
0444-71-4777

CALLING DSN FROM NON-DSN PHONE

DSN Prefix	Commercial #
646-XXXX	= 0444-71-XXXX

INTERNATIONAL CALLS

Calling the U.S. from Italy

001 + Area Code + Number

Calling Italy from the U.S.

011 + 39 + Number

Calling A European Country from Italy

00 + Country Code + Number

Please note: In most countries you should drop the first 0 of the number.

International Dialing Codes

Belgium	0032
Canada	001
France	0033
Germany	0049
Great Britain	0044
Hungary	0036
Ireland	00353
Poland	0048
Romania	0040
Spain	0034
U.S.A	001

Community Phone Directory

DSN

CIV

AAFES Customer Service	646-4324	0444-71-4324
AAFES Human Resources	646-4347	0444-71-4347
Chapel	646-4795	0444-71-4795
Civilian Personnel Advisory Ctr. (CPAC)	646-5026	0444-71-5026
Commissary	646-6550	0444-71-6550
Europcar	646-4327	0444-71-4327
Health Center (Clinic) - Appointments	636-9000	0444-61-9000
Central Processing Facility		
- Driver's Testing	646-2431	0444-71-2431
- In/Out Processing	646-5133	0444-71-5133
- ID Card Section	646-5135	0444-71-5135
Lending Closet	646-5843/5829	0444-71-5843/5829
Staff Duty Officer	634-5825	0444-71-5825
Taxi (Radio Taxi Service)		0444-92-0600
Veterinary Treatment Facility	635-4841	0444-71-4841
Vicenza Elementary School (VES)	646-6540	0444-71-6540
Vicenza Middle School (VMS)	646-6540	0444-71-6540
Vicenza High School (VHS)	646-6500	0444-71-6500

AVOID ROAMING DATA FEES

While European policy has made roaming fees on phone calls a thing of the past, phone companies impose hefty daily fees for roaming data plans. When traveling outside of Italy, make sure to either:

- Turn off your data plan, or;
- Modify your phone contract to include data roaming

NOVENTA DI PIAVE DESIGNER OUTLET

ARMANI
BURBERRY
DOLCE & GABBANA
ERMENEGILDO ZEGNA
FURLA
KARL LAGERFELD
MICHAEL KORS
MOSCHINO
POLO RALPH LAUREN
PRADA
THE NORTH FACE
TIGERARD
VALENTINO
VERSACE

1

BRANDS YOU'LL LOVE

We have everything
you need to renew your
wardrobe.

Find your favourite iconic
pieces from our selection
of premium and luxury
international brands,
always up to 70% off.

FAMILY DAY OUT

With our wide range of
stores, there is something
for all the family, plus we've
thought of every detail to
make your visit easier: free
parking, Wi-Fi throughout
and even a play area for kids.

Here you can enjoy the
perfect day out.

2



The JOY LIST

SHOP, EAT,
PLAY FOR
ALL DAY JOY



FASHION MEETS FOOD

Discover the Italian taste with
our wide selection of cozy
cafés and tempting restaurants.

3



TAX-FREE SHOPPING



Non-EU residents can enjoy a tax refund
on products purchased in our centre.
Visit our in-centre Tax Refund office.

4



EASY LOCATION

Easily accessible by car, taking
the A4/E70 motorway towards
Venice - Trieste and taking the
San Donà - Noventa di Piave exit.

Visit our website for more details.

5



SHOW THIS QR CODE AT GUEST SERVICES FOR AN EXTRA 10% OFF OUR OUTLET PRICES

mcarthurglen.it/noventadipiave

McArthur
Glen
Designer Outlet
Noventa Di Piave



MWR FACILITY INFO

VICENZA FACILITY DIRECTORY

Army Community Service



ACS Programs

- Army Emergency Relief
- Army Family Action Plan
- Army Family Team Building
- Army Volunteer Corps
- Exceptional Family Member Program
- Employment Readiness
- Family Advocacy Program
- New Parent Support Program
- Victim Advocacy
- Financial Readiness
- Mobilization & Deployment Readiness Program
- Relocation Readiness Program
- Survivor Outreach Services
- Military Family Life Counselor (MFLC)

LOCATION

Caserna Ederle, Bldg. 108
Caserna Del Dini, Bldg. 2

PHONE

646-5800 (DSN) | 0444-71-5800



More About Us

Army Community Service (ACS) delivers tailorable prevention, responsive, intervention, life skills, and transition services through an integrated system to maximize Soldier, Family and Civilian resilience and readiness. ACS serves as a Commander's subject matter expert, leading the coordination of services throughout the soldier and family lifecycle.

ACS enhances the well-being and quality of life of the total Army community.

ACS programs offer training and classes on the following topics:

- Money matters
- Home and family life
- Making a move
- Army basics
- Managing deployments/rotational assignments and separation
- Getting involved in the Army community

ACS provides all its services to the whole Army family whenever and wherever they are required.



Benvenuti

ACS offers Benvenuti, a 3-day cultural integration experience for new spouses. Enjoy Italian language basics, cultural integration and local towns.

Visit our website for exact dates.

Italian as a 2nd Language

This is a eight-week class that teaches courses in Italian at basic and intermediate levels.

For more information, feel free to contact us!

The Arena

*Soldier & Family
Entertainment Center*



What You'll Find

Bowling Lanes

The Arena is equipped with 16 lanes of bowling and great ongoing bowling specials made just for you!

The Strike Zone

Located on the ground floor, the Strike Zone is your stop for all of your favorites whether you're eating in or taking out.

The Lion's Den

Located upstairs, this is a great place for adults to unwind, enjoy a drink, sit on our outdoor patio or play a game with friends.

Meeting Rooms

The Arena has meeting rooms both upstairs and downstairs, ready to help with your meeting, briefing or ceremony.

LOCATION

Caserna Ederle, Bldg. 2309

PHONE

646-5185 (DSN) | 0444-71-5185

More About Us

Welcome to the Arena, Caserma Ederle's favorite dining & entertainment location. The Arena provides a hip, fun and friendly atmosphere with 16 lanes of bowling, a pro shop, Strike Zone Snack Bar, the Lion's Den Sports Bar plus party rooms and meeting space with full service catering available through the Golden Lion Conference Center.

Join the fun at the Lion's Den Lounge & Sports Bar, situated upstairs in the Arena and overlooking the bowling lanes below. There's always something to do with live music, a game room with slots, theme parties, poker tournaments, D.J.s spinning the latest hits, and the latest talent on tour.



Birthdays

The Arena is a great location to celebrate birthdays. You bring the cake and we'll take care of the rest! Our packages include: reserved tables, party hats, party favors, pizza, drinks, 90 minutes of bowling, and lane rental.

Gaming Room

If you enjoy unwinding with slots and other automated games, the upstairs gaming room is the place for you!



Ederle Art Center

The Ederle Art Center offers services and creative options to the entire community! We offer:

- Military plaques
- Engravings
- Printing services
- Birthday parties and room rentals
- Classes for adults & youth
- Studios: adult art, ceramics, multi-crafts, framing (*certification class required for framing*)
- Wood Shop
- Social painting classes
- Paint your own pottery
- Resiliency through Art training for units and private sessions

LOCATION

Caserna Ederle, Bldg. 306

PHONE

646-4500 (DSN) | 0444-71-4500

We're the official gift headquarters for plaques, award frames, personalized ornaments, olive wood cutting board and custom engraved drinkware.

Auto Skills Center

Visit the Auto Skills Center on Caserna Ederle with our ASE-certified professionals. You'll have access to the following equipment and services:

- Diagnostics
- Towing and roadside assistance
- Oil changes
- Parts Service
- Bays with hydraulic lifts
- Vehicle unlock service
- Air conditioning testing and charging
- 24/7 car wash and vacuums
- Vehicle ozone treatment
- Onsite auto detailing service
- Battery charging and alternator testing

Before using the facility you will need to take shop safety brief. Call and ask them about dates and times or visit our website.



LOCATION

Caserna Ederle, Bldg. 44

PHONE

646-4801 (DSN) | 0444-71-4801

Better Opportunities for Single Soldiers



More About Us

BOSS (Better Opportunities for Single Soldiers) is a collective voice of single soldiers which aims at maintaining a balanced life; leisure & recreation, community service, and quality of life. BOSS provides opportunities to assist in planning and the execution of recreational activities, provides direction in performing military and civilian community service-related projects, and serves as a tool to gauge the morale of soldiers regarding quality of life issues.

Serving the single soldier community; active, guard and reserve, single parents, geographical bachelors, all branches of service, and foreign service members.

BOSS supports fitness, leadership and pride in service initiatives to enhance and accelerate the development of junior enlisted soldiers and NCO's.

Opportunities, activities, and events are geared toward the desires of the single soldiers of our community. Support your local BOSS program, make a difference, and help change your community.

BOSS Trips

- Cinque Terre
- Amalfi Coast tour
- Croatian cruise
- London Thanksgiving tour
- Paintballing
- Sledding
- Hiking
- White water rafting
- Kayaking
- ATV trip up Monte Grappa
- Scuba diving

LOCATION

Caserma Del Din, Bldg. 41

PHONE

646-4404 (DSN) | 0444-71-4404

Child & Youth Services



The Army knows quality childcare is important to Soldiers. Congress and the White House have recognized the military's childcare programs as "a model for the nation." Army childcare options are based on the cornerstones of affordability, accountability, availability and quality.

CYS believes in designing programs where children/youth have opportunities to participate individually or as a group in age appropriate developmental activities allowing for optimal social, emotional, physical, creative and cognitive growth.

Our highly-trained staff is committed to providing a safe, nurturing environment that meets the holistic needs of the child/youth ages six weeks to 18 years old.

Parent Central Services

This is your first stop for information, registration and enrollment in all CYS programs. They also have a list of on-post childcare options and information about CYS programs and activities for children and youth.

Caserma Ederle, Bldg. 108
634-5820 | 0444-71-5820

School Age Center (SAC)

The School Age Center is open to children in 1st through 5th grade; the School Age Center provides before and after school care, occasional Saturday trips and an exciting summer camp.

Villaggio, Bldg. 703
646-4453 | 0444-71-4453

Youth Sports and Fitness

The Youth Sports program provides children and youth ages 3-18 years with sports and fitness opportunities that appeal to their particular interests with a focus on individuals and teams.

Villaggio, Bldg. 702
646-4435 | 0444-71-4435

SKIES Unlimited Program

Provides instructional classes for children and youth. They are committed to offering expert instructors and quality classes. They offer dance, art, martial arts, music and more!

Caserma Ederle, Bldg. 308
646-4992 | 0444-71-4992

Child Development Centers (CDC)

The CDCs provide full-day, hourly, part-day and/or part-time center-based care for ages 6 weeks to 5 years. Strong Beginnings, a pre-kindergarten program, is also offered.

Caserma Ederle, Bldg. 398
646-5166 | 0444-71-5166
Villaggio, Bldg. 703
646-4453 | 0444-71-4453

Youth Center and Teen Center

Open to youth in grades 6-12, these after-school programs provide homework assistance, summer camps, winter ski/snowboard trips, activities, learning and much more!

Caserma Ederle, Bldg. 373
646-5122 | 0444-71-5122
Villaggio, Bldg. 702
646-4430 | 0444-71-4430

School Liaison Transition Services

Helps families to communicate with local schools regarding education issues as well as helps provide smooth transitions for students and families moving between communities.

Caserma Ederle, Bldg. 108
646-5836 | 0444-71-5836



UNITED STATES ARMY
CHILD & YOUTH SERVICES

Ederle Inn

The Ederle Inn, part of Army Lodging, is located on Caserma Ederle and contains family suites, single rooms and 27 pet-friendly rooms. Their friendly and inviting staff will do everything possible to make your stay a pleasant one.

Amenities include:

- 24/7 reception service
- Continental breakfast
- Non-smoking rooms
- Self-service guest laundry
- Wired and wireless internet
- Television with AFN and cable
- Refrigerators and microwaves

LOCATION

Caserma Ederle, Bldg. 345

PHONE

646-1935 (DSN) | 0444-71-1935



ADVERTISE WITH US



0444-71-4496

or email marketing.vicenzamwr@gmail.com

Golden Lion Conference Center



More About Us

Conference Center

If you have an upcoming event, consider booking it with the Golden Lion. Our professionals are committed to quality and attention to detail to ensure a truly memorable event. Our facilities are the perfect choice for:

- Command events
- Conferences
- Promotions
- Receptions
- Retirements

We provide everything from morning coffee or working lunches to elaborate receptions, parties and special events, as well as assistance with audio/visual equipment.

Catering

Our catering menus feature a selection of our most popular items. We are happy to arrange menus to suit your particular culinary taste and pocketbook! Our catering consultant will assist you with menu selections, process your catering orders, and even coordinate your special requests for cakes and flowers.

5:01 Bar

Miss that hometown pub or bar feel? Find that cozy place whenever you visit the 5:01 Bar, located just inside the Golden Lion.

We've got your favorite beverages to enjoy inside or you can grab a little something to enjoy on our outdoor patio. This is a great place to unwind after a long day!

Have a birthday, promotion ceremony or another special event? You can also book this space!

Head in at happy hour and make yourself at home!

LOCATION

Caserna Ederle, Bldg. 311

PHONE

646-5001 (DSN) | 0444-71-5001

The Java Cafe

We Proudly Serve Starbucks®



What You'll Find

- A warm, welcoming space
- Friendly, welcoming staff
- A delicious taste of home
- Seasonal specialty drinks
- Healthy protein shakes
- Relax, familiar environment
- Comfortable seating
- Cold, blended beverages
- Coffee pot rentals for meetings
- Delicious treats and foods
- Loyalty card program

More About Us

The Java Cafe is that welcomed taste of home with the familiar feel of your favorite cafe. At the Java Cafe you'll find we proudly serve Starbucks coffee with all of your favorite hot and cold beverages. We also serve healthier drink options as well as delicious protein-filled smoothies.

When you come by you'll find that the cafe is equipped with comfortable tables and chairs, power for your devices, Wi-Fi, and provides that hometown cafe feel while you're located overseas.

We're conveniently located between the Ederle Fitness Center and the Post Theater, situated just inside the Italian Mensa.

LOCATION

Caserna Ederle, Bldg. 300 (Mensa)

PHONE

646-4468t (DSN) | 0444-71-4468

JAVA

Cafe

U.S. Army Europe Libraries



More About Us

The Ederle and Del Din libraries serve the educational and recreational needs of the community by providing a variety of services and resources. Both facilities are hand handicap-accessible and have:

- Wi-Fi access
- Conference rooms
- Computers
- Photocopiers
- Free printing

Ederle Library

The hub of the community, the Ederle Library offers materials and programming for Soldiers, Families, adults and youth. This facility has both a teen loft and a children's room.

Del Din Library

This full service library's collection is focused on the interests of Soldiers. Because of Soldiers' educational focus we offer an enhanced section of study materials for CLEP, DANTES, SAT, GRE, ASVAB, tests, etc.

Library Materials

- DVDs / Blu-ray Discs
- CDs
- Video games
- Overdrive (access to eBooks, audio books and movies)
- RB Digital (magazines, eBooks, audio books)
- Mango Languages
- Audio Books
- Academic Databases
- CLEP, DANTES, SAT and GRE study materials
- Comic books, graphic novels and manga
- Study rooms

LOCATIONS

Caserna Ederle, Bldg. 302
Caserna Del Din, Bldg. 2

PHONES

646-4947 (DSN) | 0444-71-4947
646-4380 (DSN) | 0444-71-4380

NAF Human Resources



More About Us

NAF Human Resources (HR) provides services for Vicenza Family and MWR. To join us, you can attend one of our in-person or virtual job fairs (*more info on <https://italy.armymwr.com>*) or you can apply for our vacancies visiting these websites:

- www.USAJobs.gov
- www.armycivilianservice.com

Generally, you can apply online utilizing/uploading your resume onto the USAJobs.gov application manager. You may also submit your application package using a manual method. Please contact the NAF HR office on the job announcement to request a copy of the manual application form.

For those affiliated with the installation, upload a copy of your orders that will need to be submitted for each position you apply for.

LOCATION

Caserma Ederle, Bldg. 327

PHONE

646-5029 (DSN) | 0444-71-5029



Official Dealer:

Bianchi




Enjoy
THE RIDE

Via Verona, 2 - 36040 Torri di Quartesolo (VI) - Italy
Tel. +39 0444 380541 - Mob. +39 347 3125358
www.etrider.it - pier@etrider.it



**sales
parts
garage**

Outdoor Recreation



What You'll Find

Winter Equipment:

- Skis
- Boots
- Jackets
- Snowshoes
- Snowboards
- Poles
- Helmets

Bicycles:

- Gravel bikes
- Mountain bikes
- Daily rentals
- Road bikes
- Cruiser bikes
- Weekly rentals

Party Rentals:

- Bouncy houses
- Chair rentals
- BBQ grills
- Table rentals
- Dunk tanks
- Oversize lawn games

Additional Gear:

- Scuba gear
- Golf clubs/bags
- Backpacks for adults
- Jogging strollers
- Climbing supplies
- Backpacks for children

LOCATION

Caserna Ederle, Bldg. 249

PHONE

646-4900 (DSN) | 0444-71-4900

Outdoor Adventures:

- Hiking
- Canyoning
- Climbing & Via Ferrata
- Whitewater rafting
- Fishing
- Scuba diving and PADI certification
- Biking
- Skiing/Snowboard
- Kayaking
- Paintball
- Horseback riding



Cultural Trips:

- City discoveries
- Florence tours
- Rome Express
- Cinque Terre
- Wine tastings
- Family-friendly trips
- Food tastings
- Nice, France Express
- Tuscany tours
- Festival trips
- Car shows
- Tattoo expos



A Whole Lot More:

We're not just about adventure and cultural experiences, we offer a whole lot more:

- Maps and directions
- Bike Maintenance
- Rental equipment
- Gear maintenance
- Wine and bike classes
- Membership cards
- Certification programs
- Italian classes

Private Tours

Outdoor Recreation is here to fit all of your needs, whether individually or as a group! We can assist with custom group tours and more! Create custom tour packages:

- Any day of the week
- For 10 people or less

Reach out to us to find out more info!



**Ziplines &
rope courses
await you!**

BRAVES ONLY

ACROPARK



 **Get directions**

Via Laghetto - Roana, Vicenza
60 minutes from the base



Office
+39 0444 512 733



Adventure Park
+39 345 399 1144



 **Get more info**

Looking for tips from the locals on what to do this weekend?

Get inspired by **veneto***inside*
MADE IN VENEZIA

Book unforgettable experiences in **Venice** or in other must-see places just a stone's throw away like **Padua, Verona, Lake Garda** and many others.



- gondola rides
- boat excursions
- walking & guided tours
- tickets for museums and entertainment parks
- gametours
- local events



<https://bit.ly/VENETOINSIDE>

WARRIOR ADVENTURE QUEST



More About Us

The Warrior Adventure Quest (WAQ) is a DA approved and endorsed program under Executive Orders for all units. WAQ is designed to re-create the adrenaline rush of combat action in a supervised, controlled, high adventure activity which is supervised by Outdoor Recreation (ODR) staff.

WAQ instills cohesion, builds teamwork and maintains combat readiness through high-adventure activities. This program enables Soldiers to reach a "new stage of normal" by diminishing boredom and high-risk behavior, through outdoor recreation and a Leader-Led After Action Debriefing (L-LAAD).

WAQ is offered at no cost to units. All units are now eligible for participation. Non-deploying units can attend once every two years. Units within 120 days prior to a deployment or 120 after a deployment may attend during that time frame. Funding is provided upon successful completion of the activity and fulfillment of Post-Activity Survey.

All WAQ activities take place on weekdays, during regular duty hours. This program is not to be confused as a free recreation day. Please do not schedule a WAQ activity day in conjunction with any other event. Distractions caused by other events will cause the activity to be cancelled.

The WAQ program is a Leader and Soldier Program designed to support the Ready/Train and RESET phase of the ARFORGEN process. The objective of WAQ is to create a sustainable, enduring program that Army leaders recognize as a viable means to assist Soldier re-integration, maintain combat readiness and increase unit cohesion. Each activity is followed by a L-LAAD and Post-Activity Survey, designed to draw similarities between the high-adventure activity and their Warrior experiences. Unit leadership will conduct the L-LAAD. Facilitators will need to meet with a WAQ representative the day prior to the event for instruction on the L-LAAD.

Instructions

For Unit Participation



LOCATION

Caserma Ederle, Bldg. 249

PHONE

646-4900 (DSN) | 0444-71-4900

Step 1

Unit Designated Training Coordinators (PSG/PL or higher) contact USAG Italy ODR WAQ to schedule activity 3 weeks prior to selected date.

- Execution: Target train/ready units within 120 days of deployment, RESET units within 120 days of redeployment and units with no impending deployment
- Group size: limited to one platoon (30-40 people) per day
- Activity duration: 8 a.m. - 5 p.m. (one hour for lunch)

Step 2

Dates provided on a first come, first served basis. Activities include but are not limited to:

- Skiing/Snowboarding (winter)
- Snowshoeing (winter)
- Paintball (all seasons)
- Hiking (spring through fall)
- Via Ferrata (spring through fall)
- Wakeboarding (summer)
- Intro to Scuba (all seasons)
- Caving (April to October)

Unit Responsibilities:

- Confirm unit has a facilitator present for the Leader-Led After Action Debriefing (L-LAAD) Training.
- Conduct Soldier Training prior to attendance; information on why the Army is providing WAQ.
- Each Soldier is required to complete a WAQ post-survey on the day of the scheduled activity. This tracks Soldiers in attendance and funding.

Soldiers' Theatre



We Also Offer

- Dance lessons
Tap and jazz dances
- Music lessons
Voice, piano, violin, guitar, etc.
- Concerts
- Music room
- Workshops
- Music Cafés
- Recordings
- Comedy/Improv nights

More About Us

Fostering creativity and teamwork in a caring environment, Soldiers' Theatre is community theatre at its finest. Each year they produces a full season of:

- Musicals
- Comedies
- Dramas

Each features outstanding volunteer actors, singers, dancers, designers, technicians and choreographers.

Theatre provides opportunities for military and civilian community members to develop and maintain their skills in the performing arts, while providing the community with a wide variety of high quality live performances. Theatres often compete in the annual Army Festival of the Arts Competition, an Army-wide competition among garrisons.

The Soldiers' Theatre also provides music room rental that includes use of the music and sound equipment. They also provide space rental to give you a great location for meetings, parties, receptions and other events.

LOCATION

Caserna Ederle, Bldg. 11

PHONE

646-4781 (DSN) | 0444-71-4781



PIANO

FLUTE

GUITAR

VOICE

UKULELE

MUSIC LESSONS

at Soldiers' Theatre

- For Beginning & Advanced Adult Students
- Individual Lessons Only
- Fluent in Italian & English
- Professional Instructors
Years of Training & Experience

PIANO & FLUTE

with Michelle Willis

348-864-8483

mfluter3@gmail.com

VOCAL COACH

with David Dal Brun

347-145-7054

daviddb@live.it

GUITAR & UKULELE

with Roberto Dalla Vecchia

331-109-1919

robertodallavecchia7@gmail.com

italy.armyMWR.com

Soldiers' Theatre is looking for qualified, experienced music instructors to teach adults in percussion, strings, woodwinds and brass. For more info contact 0444-71-4781.



Sports, Fitness & Aquatics

**Our Facilities:**

Our fitness facilities provide a high level of mission sustaining sports, fitness and aquatics programs and activities to promote healthy lifestyles, and feature state-of-the-art cardiovascular, strength conditioning and flexibility equipment. Our programs provide both recreation and opportunities to develop personal fitness through individual and team sports, group fitness classes, and aquatic classes.

Fitness Events:

Throughout the year, you'll find a variety of fun, fitness-oriented community events such as fun runs, time races and family friend events.

Sports Fields:

We have a number of sports fields for your enjoyment. Refer to the map page of this book for exact locations.

Ederle Fitness
Center**Facility Includes:**

- Tactical athlete equipment
- Mission essential fitness
- Outdoor covered fitness area
- Cardio equipment room
- Weight room
- Indoor basketball courts
- Indoor pool
- Family fitness room
- Combatives room
- Group fitness classes
- Personal trainers
- Tennis instructors
- Massage therapy

Caserma Ederle, Bldg. 112
646-4467 (DSN) | 0444-71-4467

Ederle Fitness Center
Indoor Pool

Open year-round, this pool is enclosed in glass with retractable roof paneling, heating and ventilation. They offer lap swim, open swim, pool decks and a changing area. It is home to lessons and classes.

Caserma Ederle, Bldg. 112

Villaggio Housing
Area Outdoor Pool

This pool is open seasonally from June through Labor Day. Prior to school being out for summer they open on weekends only. They offer an open swim area, a pool deck and a changing area.

Villaggio Housing, Bldg. 304

Del Din Fitness
Center**Facility Includes:**

- Tactical athlete equipment
- Mission essential fitness
- Cardio equipment room
- Weight room
- Basketball court
- Sand volleyball court
- Indoor pool
- Saunas
- Combatives room
- Indoor climbing wall
- Indoor running track
- Elevator access
- Alpha Warrior Rig

Caserma Del Din, Bldg. 34
646-4394 (DSN) | 0444-71-4394

Del Din Fitness Center
Indoor Pool

Once operational again, this pool will be equipped with heating and ventilation and offer lap swim, open swim, two diving platforms and a changing area. Reach out to the facility for current status or reopening estimates.

Caserma Del Din, Bldg. 34



SPORTS • FITNESS • AQUATICS



- Boxing
- Combatives
- Dodgeball
- Racquetball
- Tennis

- Games are played on Tuesday, Wednesday and Thursday starting at 6 p.m. (18:00)
- Each season ends with tournament play
- Team that is crowned winner of the tournament will go on to the IMCOM-Europe Championships

646-4465 (DSN) | 0444-71-4465

Del Din Warrior Zone



More About Us

The Warrior Zone is an entertainment center designed specifically for single Soldiers as a home away from home. It is a place for Soldiers and their guests to socialize, relax, and grab a bite to eat while enjoying a beverage from our full service bar. There are plenty of things to do to unwind whether it's gaming, movies or relaxing in your favorite chair.

The Warrior Zone has regular gaming tournaments, billiards tournaments, theme nights, dancing, and a variety of special events that take place throughout the year!

Please Note:

This facility is open to adults ages 18 and over.



What You'll Find

- Cinema room
With new release films and classics
- Billiards tables
- Foosball tables
- Card gaming tables
- Console gaming area
- Outdoor patio with seating
- Lounge spaces
- Wi-Fi
- DJ booth and dance floor
- Gaming room

LOCATION

Caserna Del Din, Bldg. 41

PHONE

646-4404 (DSN) | 0444-71-4404

Private Organizations

A Private Organization (P.O.) is a self-sustaining, non-federal entity established and operated on Department of Defense (DOD) installations by written consent of the installation commander or higher authority. The following is a list of private organizations:

Private Organization Name

Boy Scouts of America, Troop 295
 Cub Scout, Pack #295
 Darby Pet Lovers
 Dulkaada Temple #226
 Helene Jacobs, Court #45
 Howard Z. Plummer #131 Masonic Lodge
 Livorno Parent/Teacher/Student Organization
 Terry A Harris, Guild #7
 Veterans of Foreign Wars, Post 8862
 Vicenza Community Club (VCC)
 Vicenza Girl Scouts - Overseas
 Vicenza Ski Patrol

Contact Information

Facebook "BoyScoutsTroop295Vicenza"
committeechair@pack295vicenza.org
 338-323-1669
 No POC Info Provided
helene.jacobs45HQ@gmail.com
 No POC Info Provided
lemsptso@gmail.com
terryaharrisgno7@gmail.com
 348-178-4448 (Adjutant Bostic)
president@vccitaly.org
vicenzagirlscouts@usagso.org
vicenzaskipatrol@gmail.com



HOW TO REGISTER A PRIVATE ORG:

MWR has a P.O. Coordinator that can assist those who would like to operate in Vicenza and Darby. Visit the coordinator at Ederle, Bldg. 203 (DFWMR Headquarters, located upstairs).

Caserma Ederle Map



Caserma Del Din Map



Villaggio Housing Area Map



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OF VENICE LAGOON ISLANDS
(MURANO, BURANO AND TORCELLO) @ ODR**



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USEFUL INFO

HELPFUL TIPS & THINGS TO KNOW

Travel

What to know before you go

Always Check First

Before you leave Italy, always make sure to check with your chain of command. You will also want to visit **www.travel.state.gov** to find out about any travel warnings or alerts on where you plan to go. If you have any passport-related questions, you can contact the passport office.



What to Travel With

TOURIST PASSPORT

When traveling between countries, make sure you are using your tourist passport. Some personnel stationed in Italy may be issued an official "No Fee" passport (explained on this page) but it is only to be used for traveling on official business, not leisure travel. If you plan to travel outside of Italy during your time in Europe, make sure you have a tourist passport and that it has enough pages to stamp.

OFFICIAL DOCS

From time to time, border controls traveling in and out of Italy will ask for proof of permission to be in Italy. Always bring your "soggiorno" (permission to stay) so that you can show border officials that you are in Italy legally.

OTHER INFO

Be in the know before you go! If special permits or visas are required, find out beforehand. One example would be when traveling through Austria, all drivers must have a vignette (road tax sticker) or they can be fined. These can be purchased at or before the border into Austria.





Tourist Passport

The standard tourist passport is issued by the U.S. government and allows you to travel to a variety of locations around the world. While this passport has a cost, it is the only passport that you are allowed to use for leisure travel while in stationed in Europe.



"No Fee" Passport

The no-fee passport is an official passport the government issues you for official, military-related travel. It is issued to active-duty military or federal employees. Holders of this passport are strongly discouraged from using it for any other travel outside of official travel.



License to Drive



SETAF LICENSE

When stationed in Italy, personnel are required to take an orientation and written test. Once passed you'll obtain a SETAF driver's license which is valid in Italy but not other countries.



AAA LICENSE

The AAA International license is useful when driving outside Italy. You will need to fill out an application, show a valid driver's license and pay a fee. It will then be mailed 15+ days.



ITALIAN LICENSE

While not as easy as other options, personnel in Italy can apply for an Italian license, valid throughout Europe. For info, steps and cost you can visit the Vehicle Registration Office.

Transport

Getting Around

Enjoy Public Transport

One of the great things about living in Europe is the wide range of ways to get around! Whether you're looking to travel between countries or cities, you can find an array of great ways. Buses and trains are to be expected but you can also find trams, tragetti, vaporetti and more!



Useful Italian Words & Phrases

Percorso = Itinerary/Schedule

Biglietto/Biglietti = Ticket(s)

Biglietteria = Ticket Office

Andata/Ritorno = Round Trip

L'orario = Timetable

In Arrivo = Arriving

In Partenza = Departing

La Carrozza = Carriage

Binario = Bus/Train Platform

Ritardo = Delayed

Grazie = Thank You

Other Forms of Public Transport

Vaporetto

A Venice water bus with a higher capacity of passengers.

Venice Traghetto

A gondola-like boat that only travels across the canal.

Funivia

Varying sizes of cable cars, typically found at ski resorts but many function during the summer months.

Tram

Typically an in-city, above-ground tram network. Usually found in the larger cities around Italy.



DropTicket. Both apps are available on Android and iPhone.

FINDING ROUTES

To find out different bus routes, visit their websites:

- AIM Bus Routes: www.aimvicenza.it
- FTV/SVT Bus Routes: www.ftv.vi.it

LOCAL BUS - FROM EDERLE

From Gate 2 (the Chapel Gate on the south end of post) you will walk out the pedestrian gate and turn right. The bus stop is there. Any westbound #1 bus will lead you into town.

LOCAL BUS - FROM DEL DIN

From the main gate, walk to the bus stop on the small roundabout nearest to post. You can take the #4 bus into town.

Please Note:

- When you see the bus approaching, wave your hand to signal your intention to board otherwise they may pass by.
- "Fuori Servizio" means "Out of Service".

Getting Around By Bus

BUYING TICKETS

Bus tickets can be purchased at automated kiosks at the train station or at a tabaccheria.

DOWNLOAD THE APP

Bus tickets are available to purchase and download virtually through 1) myCicero and 2)



Getting Around By Train

BUYING TICKETS

At most stations you will have two options for tickets: (1) buy them from a person at a ticket window, or (2) use an automated ticket kiosk. The benefit of the kiosk is that you will be able to select English as your language. This option also presents you with various trains, timeframes and payment methods.

TRAIN TYPES

When choosing your trip, you will be able to select the type of train you want to take. There are direct trains that stop only in major cities (Alta Velocita), others that stop at major and minor cities (InterCity), and those that stop at every city along a route (Regionale). The faster the train, the higher the price.

FINDING ROUTES

For the various routes, you can visit these websites:

- www.trenitalia.it/com-en
- www.italo.it

GETTING TO THE TRAIN - FROM EDERLE

From Gate 2 (the Chapel Gate on the south end of post) you will walk out of the pedestrian gate and turn right. Take any westbound #1 bus until it's final stop.

GETTING TO THE TRAIN - FROM DEL DIN

From the main gate, walk to the bus stop on the small roundabout nearest to post. You can take the #4 bus to its final stop.

Driving

What to know in Italy

Something to Remember

Driving in Italy opens the door to rich history and experiences. While you're stationed in Europe, a good idea is to remove old installation access stickers or other markings that identify your vehicle as being from the U.S. as some identifiers can attract thieves.



Driving in Italy First Things To Do

To drive in Italy, newcomers must first do the following:

- Attend driver's orientation class at the Central Processing Facility
- Pass the SETAF driver's license test (test consists of general info and commonly used Italian road signage)
- Secure insurance
- Register vehicle
- Pass vehicle inspection

The vehicle registration office and vehicle inspection point are both located at the ID-controlled Torri di Quartesolo complex. May be closed on American & Italian holidays.

Registering Your Vehicle

To register your vehicle at the Torri warehouse you must have:

- Original Title and/or Registration Doc
- Proof of Insurance (required by law)
- AFI Driver License (SETAF license)
- Proof of Eligibility (PCS Orders or Local Support Letter)
- Military/Civilian ID Card
- Credit card, debit and/or cash
- Additional money (in Euro) for road taxes if you are registering a second vehicle (cost depends on engine size)
- Power of Attorney for Sponsor (if not accompanied by Sponsor)



DOs



DON'Ts

DO use your ration card only on your SETAF-registered vehicles, not on any other vehicles.

DON'T use your ration card to trade for services or given to friends to use on their non-SETAF vehicles.



Driving Do's/Don'ts

DON'T allow visitors to operate your POV. Only SETAF-licensed drivers may operate vehicle registered to SETAF personnel. Penalties can include confiscation of the vehicle and the owner forfeiting ownership.

DO keep your fuel ration card on you. If left in your vehicle the ration card and PIN could be targeted by thieves.

Winter Driving

Between November 1 and April 30 the local lowland autostrada **REQUIRES** either chains or mud/snow winter tires. In the mountains you may be required to have both depending on road conditions. Ensure you know the rules where you are driving and be prepared to snow proof to any police (polizia) stops/inspections.



Vehicle Inspection

All vehicles in the community are required to have an annual inspection to stay in accordance with Italian laws and USAG Italy requirements. For the inspection, you will need:

- Vehicle Registration
- Inspection Form
- First aid kit, warning triangle and reflective vest
- Winter Requirement: winter or all season tires with the snowflake or M+S (mud and snow) symbol

When you arrive for the inspection point, the personnel will collect your forms, review you have all necessary road gear, and then will have you exit the vehicle.

If your vehicle fails inspection, you will have a fixed number of days to correct what failed. If you're trying to buy/sell a failed vehicle or need to pass the inspection, make sure to ask Vehicle Registration for more details.

THE MOST COMMON REASONS FOR A FAILED INSPECTION

1. Lights out of adjustment or not functioning
2. Tires worn excessively
3. Exhaust leaks or mountings loose
4. Braking uneven or worn pads
5. Suspension parts worn, unserviceable, rotted and boots cracked, steering arms loose, boots torn and worn
6. Body and frame parts missing, worn or in-operative
7. Parking brakes not holding vehicles or worn
8. Windshield cracked
9. General leaks beneath the vehicle

Cities

Italian city centers



Benvenuti!

An Italian city center (centro) is usually a hub of history, tastes, and experiences. Just like American city centers, there's some places you can drive and other you can't. There's some areas that are open for parking, while others are restricted. Knowing some of the things to watch out for will help you avoid tickets, fees, thieves and will even give you an ability to navigate easily from place to place. This section aims to help you with that!



The Z.T.L. Restricted Driving Areas

Most large cities or historic centers have a Z.T.L. (Zona Traffico Limitato) where access is restricted to all vehicles that are not local inhabitants or people destined for a hotel in the zone. Pay attention to posted signs and be careful not to enter them. They are usually clearly marked "ZTL". Most of the ZTL zones in Italy are controlled by video cameras and entering them will result in a ticket.



Parking Meters

When parking along streets, you will need to pay at a parking meter. These meters will be clearly marked with a "P" and can usually be paid in coins or occasionally on a credit card. The meter will issue a paper ticket which you then place in your vehicle's windshield. Parkings lots and structures will instead issue a ticket upon entry to the lot which you then must pay before you leave at a payment kiosk.



Detouring Thieves

Most American-spec cars will already draw attention in Europe but don't give thieves an extra reason to break into your car. Make sure you've hidden from plain sight or kept all phones, devices, personal items so you don't return to a shattered window. Always take a few extra seconds to properly secure your vehicle and belongings to minimize what can be seen inside and to detract from thieves targeting your vehicle.

Parking Lines



White Spots:

White spots are free of charge unless otherwise marked by signage. These are very rare in downtown areas.



Yellow Spots:

Yellow spots are generally for disabled parking, loading and unloading, or for residents of that area.



Blue Spots:

Blue spots are paid or metered parking. You will pay at the meter and then display the ticket in your car window.



Pink Spots:

Pink spots (or stork spots) are for expectant mothers or those with children under a year. They are generally free.



Some Ways to Get Around

TRAVEL BY TRAIN

A great way to get between Italian cities is by train. Prices for tickets vary greatly and are based on your destination, class, and number of stops. There are also various classifications of trains, each with different prices depending on their speed or services.

Tickets can be bought online or at the station. Find more and prices on: www.trenitalia.it.

TRAVEL BY BUS

A quick and easy way to travel around town is by bus. Tickets for the city bus can be bought at ticket machines, tabacchi shops and newsstands. They can rarely be purchased on the bus itself and must always be validated once you step onboard. Tickets can be bought on Caserma Ederle at some banks.

Italy also has bus services that connect cities and regions. Tickets for these can be purchased at the same locations listed above.

TRAVEL BY TAXI

Need to get somewhere in a hurry? A taxi might be your best bet. Vicenza's local taxi service provides pickup and drop off on post. They also have a taxi location immediately outside of the Del Din gate and the Ederle Chapel Gate. Local trips won't cost a lot but further destinations will. With large distances, you will also be paying the taxi for their return trip.

Schedules

How to time things out in Italy



Something to Remember

Italy has a rich history and various cultural traditions. Schedules follow some of these.

Also remember when going to shops or restaurants that you come prepared: Most major shops and supermarkets take debit/credit cards but smaller shops and outdoor markets only take cash.

What's open when?

SUNDAYS

Most everything but restaurants and a handful of downtown bars will be closed.

MONDAYS

Small stores, hair salons and restaurants are typically closed until midday.

WEDNESDAYS

Small grocery stores are closed in the morning but larger ones remain open.

RIPOSO

Typically, most stores in Italy will open in the morning, close around 12:30 p.m. for an afternoon break called "riposo" and then reopen around 3 p.m. or 3:30 p.m.

EATING OUT

Around Vicenza some restaurants open earlier but on average Italian restaurants open at 7 p.m. for dinner.

Holiday Hours?

Italy celebrates various national and religious holidays. On these days, access to some shops and restaurants will be limited. Here is a brief list:

- January 1 & 6
- Easter Sunday and Monday
- April 25
- May 1
- June 2
- August 15
- September 8
- November 1
- December 8, 25 and 26

Additionally, many shops close for two weeks at a time in August for "ferie."

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Italian

Helpful words and phrases



How to speak Italian

In Italian, you want to make sure that you pronounce every vowel that you see in a word.

Vowel Sounds: A = ah, E = Ay,
I = E, O = Oh, U = Oo

Examples:

Birra (beer-ah), Gelato (Jay-la-tow), Parco (Park-oh)

Italian Terms

HELP OR CLARIFICATION

- Do you speak English?
"Parla inglese?"
- I don't understand.
Non ho capito. / Non capisco.

DIRECTIONS

- Where is ___? = "Dov'è ___?"
- Straight ahead = "Diritto"
- Right = "Destra"
- Roundabout = "Rotonda"

TRAVELING

- One round trip ticket for ___
"Un biglietto per ___ andata e ritorno."
- Arrivals / Departures
Arrivi / Partenze
- Train platform
Binario

Additional Italian Words/Phrases

ORDERING BY WEIGHT

Grocers and butchers sell by weight.

- 100 Grams = "Un etto"
- 200 Grams = "Due etti"
- One Kilogram = "Un kilo"
- Two Kilograms = "Due chili"

SHOPS/ANYWHERE

Here's a few useful questions you may want to know how to ask:

- How much does this cost?
"Quanto costa?"
- Where is the bathroom?
"Dov'è il bagno?"
- The bill, please.
"Il conto, per favore."



Things to say at Restaurants

ARRIVING AT THE RESTAURANT

When you walk into the restaurant, say:

- "Table for two." / "Two people."
Siamo in due.
- "I have booked a table."
Abbiamo prenotato un tavolo.

STANDARD MENU ITEMS

Antipasti

Appetizers

Primi

1st Courses

Secondi

2nd Courses

Contorni

Side Dishes

Dolci

Desserts

Vini

Wines

Insalata

Salad

Prosciutto

Sliced ham

Patate Fritte

French fries

Formaggi

Cheeses

Salame Piccante

Pepperoni

Funghi

Mushrooms

Peperoni

Bell Peppers

Tonno

Tuna

Cipolla

Onions

Wurstel

Hot dogs

Salsiccia

Sausage

Mazno

Beef

Pesce

Fish

Frizzante

Water (with gas)



Tips and Cover Charges

In America and the United Kingdom, tipping is a regular part of the dining out experience. This is not the case in Italy. It is actually very uncommon to tip at restaurants as the staff are not paid a separate wage that relies on tips.

While tipping is not forbidden, a per-person cover charge is standard. Known as the "coperto/coperti." Most restaurants charge between €2-€4 per person. In Venice, this can be exceptionally more in popular tourist areas, which is why you should always ask what it is before taking a seat.

Markets

What to know about open air markets



Did you know?

Open air markets in most towns often trace back as old as the cities themselves. Back before supermarkets, townsfolk would use their local specialty shops (bread shops, clothing stores, etc.). Whatever they couldn't buy from those stores they would get from the weekly markets. In many small towns this can still be the case today.

Payment Methods at Markets

At the majority of open air markets, you will want to have cash on hand, preferably in smaller notes. Only in large, metropolitan markets and at special types of seasonal markets can you expect to find vendors who can accept credit card and debit card payments.

It is also a good rule of thumb to make sure that once you've made your purchase you receive and keep your receipt. Italian financial police can ask to see your receipt and tickets can be issued for not having one.

It's best to treat an open air market like you would any other shop.

What to know about the queue

Market vendors can be very busy and sometimes your place in the queue can be unclear. When possible or available, grab a paper numbered ticket so and either look for or listen for your turn.

If there's no tickets or visible queuing system in place, you can also find your place in the line by asking "Chi e' l'ultimo?" ("Who's the last?"). Once you identify the last person in line, wait until that person is done. Equally important is getting up to the front to place your order when it's finally your turn. Market vendors move fast and sometimes if you snooze you lose.

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Tax Free

All about buying things tax free in Italy

Getting Tax Free

UTILITY TAX EXEMPTION PROGRAM (UTEP)

The Italian government imposes many taxes on natural (methane) gas. These taxes can range from 32-48% of your bill. You can join UTEP at the USAG Italy Tax Relief Office (TRO) to remove these extra taxes.

TAX FREE PURCHASES

In Italy, most products have a value added tax (the IVA) that accounts for 22% of the price. If your purchase exceeds €150 and the business agrees to work with you, TRO can save you that 22%.

TAX FREE AUTO REPAIRS

Need work done? TRO can take the taxes off some of those car parts and repairs.

Eligibility

- Active Duty U.S. military personnel
- Authorized U.S. civilian employees
- Families of those listed above

Please note: Non command sponsored retirees and all personnel stationed outside of Italy are not eligible for TRO's programs.

Joining the Program

TRO's Utility Tax Exemption Program (UTEP) has an annual service charge of \$232 (\$58 per quarter) but you'll save 32-48% off your monthly utility fees. Here's how to sign up:

1. TRO requires the following information prior to the signing of the application:
 - Lease/Rental Agreement, Dati Catastali or Atto Notarile
 - Serial Number, meter reading and PDR
 - Disdetta from owner or previous tenant
 - Utility company name
 - Power of attorney for individuals who are not "SPONSOR" and are initiating an account in sponsor's name
 - Picture of meter
2. Complete the UTEP application and sign the agreement
3. Deliver documents to utility company with housing appointment
4. Tax-Free service starts only after the contract has been changed to "US ARMY GARRISON ITALY"

You may receive one or more bills with taxes on it if changing a current contract.

Please Note: Average heat usage for a customer residence is \$1100 - \$1700 per year. This is based on square meters of the house, heat settings and hours gas is on.



UTEP FAQs

WHAT EXCHANGE RATE IS USED TO CONVERT MY BILL?

TRO uses a fixed monthly rate that is established by the DFAS on the first of every month. This is a normal accounting procedure and could affect the utility bill positively or negatively depending on the strength of the Dollar against the Euro.

WHEN DOES THE TAX RELIEF TAKE EFFECT?

Each utility company has different processes and procedures for the conversion of contracts. Most take effect immediately when the TRO documents are delivered by the customer to the servicing company.

WHO BILLS ME AND WHERE IS THE BILL SENT?

The TRO receives the utility bill, pays it for the member and then sends a "Statement of Account" in dollars to the member's CMR.

I'M CLEARING. HOW DO I CLOSE & LEAVE DEBT FREE?

Immediately bring meter readings to the TRO so we can estimate usage. Notify the TRO two weeks before leaving your property. The customer must bring in the "Termination Letter" from housing with the meter readings written on it. The TRO will calculate an estimate that the customer must pay in cash, credit card or bank money order to clear.

How Billing Works

You will receive your first bill within 6-8 months. Gas companies take readings two times a year if the meter is accessible. To avoid "Estimated" bills which reflect previous tenant consumption, UTEP sends an email every two months requesting to send us a picture of your gas meter which we send to the gas company. Gas companies will accept readings only during specific dates of a billing cycle.

If you receive more than three statements that read "Estimate" please come to our office with an actual reading and we will be able to tell you if your consumption is more or less than your estimated bill.

Sometimes estimates are short of your actual usage meaning you initially pay less than you owe, but this shortfall is always made up further down the line and can result in huge lump sum bills when you come to close your account.

UTEP receives the bills from the gas company and pays by the deadline date. The following month the customer receives a statement with the amount due of the bill that UTEP paid to the gas company.

YOU WILL RECEIVE

- Winter Bills (March through July)
- Summer Bills (September through December)

INSTALLMENT BILLING Get your TRO bill taken from BNL or Global Credit Union so you never miss a payment. Ask TRO about it!

Tax Free

All about buying things tax free in Italy

Tax Free Purchase Step-by-Step

- 1) Obtain a preventivo (estimate) from the vendor. Preventivo must have the follow info on it:
 - A) Date of the preventivo.
 - B) The amount of the purchase with and without IVA.
 - C) The business address (note: not all companies participate and are not obligated to).
 - No purchase less than €150.
 - No transportation and/or labor can be included in the preventivo.
 - The Tax Relief Office accepts requests for businesses in the Veneto and Tuscany regions. Preventivo has to be the original copy. We cannot accept faxes or emails.
 - IKEA estimates must be stamped with the Padova address.
- 2) Once you have the preventivo from the store, come to TRO so we can check what you are buying and also check if the store did the math correctly. You can then obtain a Cashier's Check (Assegno Circolare) at BNL (no cost) or at Community Bank (\$1).
- 3) Bring the preventivo, assegno circolare and a \$10 fee to the TRO.
- 4) At this time the customer presents their U.S. ID card and pays the TRO service fee.
Note: residents of Italy may not apply. Person must be stationed in USAG ITALY or assigned to Supported Command.
- 5) The application, preventivo and assegno circolare will be placed in a sealed envelope by the TRO representative which the customer will return to the business.
- 6) At this time the customer will receive the items or have them delivered to their residence.



Auto Repairs

Whenever you're getting auto repairs done at an off-post auto repair shop, make sure to ask them about tax free auto repairs. This will help to reduce the cost of parts your vehicle may require. Find out more and grab the tax-free auto letter from our website.



Tax Free Translated

Esenzione IVA - Tax Exemption

Mobili - Furniture

Trasporto - Transport or delivery.

Manodopera - Labor

Installazione - Installation

Ordine - Order

Sconto - Discount

Timbro - Stamp

Indirizzo - Address

Deposito Cauzionale - Deposit

Note: Deposits may be made but it may be no more than 20% of the total tax-free amount.

Custodire - Save Items or Preserved

Assegno Circolare - Cashier Check

Note: This is a method of payment that is required by the Tax Relief Office for payments made on tax exempt household items. Checks may be obtained at BNL Bank (free) or Community Bank (cost \$1).

Preventivo - Estimate

Note: Is obligatory for all tax exempt purchases and must have the information noted on Tax Free Purchase section.

Imposta sul Valore Aggiunto or IVA - Value Added Tax

Note: This is the Italian Tax on all consumed goods.

Okay or Restricted?

Not sure what's okay to buy or restricted using tax free? Stop by and ask TRO, call the number below or follow this rule:

Can what's purchased leave Italy? If so, it's usually okay. If no or not sure, ask us.

Calculating Tax Free Purchases

To calculate the amount an item will cost without tax (IVA) use the following formula:

$$\text{Gross cost} \div 1.22 = \text{Cost without IVA}$$

Do not subtract a straight 22% as it is not accurate for tax exempt purchases.

Tax Relief Contact Info

LOCATION

Caserma Ederle, Bldg. 367

PHONE

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HEALTHCARE
WHAT TO KNOW BEFORE YOU GO

Healthcare

What to know in Italy



Please Note:

Please be aware that there is NO Emergency Room at the U.S. Army Health Center Vicenza.

For emergencies, you will want to go to the nearest hospital (San Bortolo) or call 118 for an ambulance. The 118 emergency line (like our 911) can also provide English-speaking assistance.

Ederle Clinic on Caserma Ederle

The Medical Treatment Facility (MTF) on Ederle is able to provide various, non-emergency services to the community. These services are provided by priority levels (outlined in this section) and available during specific hours each week.

Online Appointments

<https://www.tricareonline.com/>

Clinic Phone Numbers Appointment Line Phone Number:

DSN 636-9000

CIV +39 0444 61 9000

Patient Liaison at San Bortolo

ACTIVE DUTY & THEIR DEPENDENTS:

At the San Bortolo hospital, the US Army has a patient liaison who provides assistance and translation to American service members and the families. They are located there 24/7 and always ready to assist.

They can be reached at:
DSN: 646-5211 or 0444-75-3300

CIVILIANS & THEIR DEPENDENTS:

Please note that the patient liaison is not open to civilians and their dependents. If you require translation services, please ask the hospital staff for the "Veneto Language Translation Line."

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U.S. Patients Liaison:

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from 8:30 a.m. - 4 p.m.

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Visit the QR Code above for a PDF download of our services!

Healthcare

On-Post Healthcare Information

Patient Advocacy

The Patient Advocate is available to help resolve issues or concerns related to your healthcare at the military treatment facility. However, if you have a serious problem with an off-post provider, there is a possibility the advocate can provide assistance. You can find the patient advocate located in Caserma Ederle health center.



Departments at the Ederle Health Center

- Army Wellness Center
- Case Management
- Dermatology
- Dental
- Educational & Developmental Intervention Services
- Exceptional Family Member Program
- Hearing Conservation
- Immunizations / Allergy
- Laboratory
- Nutrition Services
- Occupational Health
- Optometry
- Patient Administration Division
- Pediatrics
- Pharmacy
- Physical Therapy
- Preventative Medicine
- Primary Care Clinic
- Social Work Services and Behavioral Health
- Soldier Medical Readiness
- Traumatic Brain Injury



Immunizations and Public Health

Army Public Health Nursing advises all members of the community to register with the Patient Administration Division for immunizations and public health accountability.

This is particularly important if you have school aged children. You will want to reach out to the Patient Administration Division (Records Department) and may be required to present your health insurance card when you and your family enroll.

According to the Chief of Department of Preventive Medicine & Chief, Army Public Health Nursing, no physical and no immunization orders are required to receive immunizations.

-
- ☒ Priority #1
- ☐ Priority #2
- ☐ Priority #3

Priority 3

Retirees, their family members and survivors who are enrolled in TRICARE Plus

Priority 4

Active-duty family members who are not enrolled in TRICARE Prime

Priority 5

All other TRICARE eligible persons

Priority 6

Non-TRICARE eligible persons (e.g. general schedule federal employees, AAFES and DoDEA civilian employees)

A NOTE FOR PRIORITY 6 PERSONS

The health center may provide care to Priority 6 individuals on an extremely limited space-available basis. Space available services can only treat minor, non-recurring health issues. Chronic health problems (such as diabetes, hypertension and other major ailments) must be managed carefully by a primary care provider on the economy for continuity of care and patient safety.

A list of providers can be found on the U.S. Army Garrison Italy's website.

Priority List

The U.S. Army Health Center on Caserma Ederle has a mission to provide high-quality healthcare for active duty service members and their families. To accomplish this missions, they have set up their priority of care in the following order:

Priority 1

Active-duty service members

Priority 2

Active-duty family members enrolled in TRICARE Prime

Healthcare

Off-Post Healthcare Information



Medical Insurance

Generally speaking, most medical facilities providing out-patient services will not process American medical insurance unless they state otherwise.

Be prepared to pay up front and then submit a claim with your insurance provider.

Medical Care in Italy will be different

When you receive healthcare in Italy, you'll find some things to be very different than you may have been used to in America. There's the understandable language barrier sometimes, but you may also experience wait times for appointments being longer and even hospital visits may have fewer simply amenities or have shared rooms.

Being new in the country, you may find this a bit jarring at first but be patient. The overall quality and performance of Italy's universal health system ranks well compared to international standards. Additionally, the medical professionals are often very thorough and the fees paid for services are quite reasonable.

Things to remember:

- **Sometimes things go slower** - The Italian healthcare system is socialized, meaning everybody can get care without worries of crippling costs. This will naturally mean longer wait times here and there but keeping a good attitude, being patient and understanding will make the experience better.
- **Hospital stays may not have some things** - To provide the thorough, top-notch care they provide to such a broad population, Italian hospitals may not provide towels, gowns and other toiletries, meaning you'll want to bring your own.
- **Undressing is normal** - Italy can have a very "free body" culture (as you may see on the beaches). For some appointments, you may be asked to undress in front of a doctor of the opposite sex. Try not to be embarrassed and know that they are strict professionals wanting to ensure they are providing optimal service and diagnoses of your medical concerns.



Don't Be Bruto

Due to the differences in medical systems and expectations, some Americans in the past have been a bit bruto (ugly) in their attitudes toward doctors and nurses in Italy. To help avoid this, remember:

- **Be courteous** - show up on time to appointments or call to cancel ahead of time.
- **Be patient** - If waiting longer than expected, take a breath, don't yell and reschedule if you can't wait any longer.



Friendly Providers

While the majority of medical and dental service providers serve a broad population to include the American community, others more specifically aim to help our community members with their needs.

The paid advertisers in this section are known to many of our community members. Some have modified their businesses to serve Americans better. A few will help with insurance claims while others dedicate phone lines or personnel to meet your healthcare needs while overseas.

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FURRY FRIENDS

WHAT TO KNOW ABOUT PETS IN ITALY

Pets

What to know about your pets in Italy



Pet Etiquette:

- Never tie up and leave unattended
- When in cars dogs must be contained
- Muzzle should be carried but not worn for dogs in public (harness or carrier)
- Keep pets in a leash when in public
- Pets must always have a shelter provided with accessible food & water

Vaccinations

All pets coming into Italy are required to have certain vaccinations and medicines.

Heartworm, Flea, Tick

You will want to make sure they are on this preventative medicine year round.

Leptospirosis

Due to the high presence of leptospirosis (which causes kidney failure in animals) you will want to ensure they have this.

General Info

GENERAL INFO ON PETS

Italy is a very animal-friendly country where most breeds of small and medium-sized dogs are welcome to go most anywhere as long as their owner exercises caution and respect.

PETS & PUBLIC TRANSPORT

Please know that animals cannot travel with their owners during peak commuting hours. Additionally, all dogs must wear a muzzle. If a dog is under 70x30x50 cm's in size, they can travel for free.

PET-RELATED EMERGENCY?

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Pet Arrivals Into Italy

Dogs and cats will require at a minimum microchipping (15-digit ISO compliant), Rabies vaccination, and a health certificate from a military veterinarian or a USDA certified veterinarian prior to travel. You must have the original health certificate (DD Form 2209) and an Italian health certificate (bi-lingual, including English and Italian) dated within 10 days of departure.

If you are PCSing from another European Union country, you will require a pet passport and health certificate. Rabies vaccinations must be done not less than 30 days before the date of your pets arrives (unless it is in the category to be considered a 'booster') and not more than the vaccine's licensed booster interval listed on the manufacturer's label.

All pets must be registered within 10 days of arrival. By law, dogs and cats must be kept up to date on their Rabies vaccinations. Rabies tags should be kept on the animal at all times. In the event that your pet is lost and turned in to the Veterinary Clinic, the clinic can locate you through the rabies tag number or microchip number. Your pet(s) also need to be registered on the Italian economy.

For more information, reach out to the Veterinary Clinic or visit the USAG Italy website information pages.

Pet Departures Out of Italy

When shipping large or identified dangerous breeds, many airlines deny service so dog owners will need to seek 3rd party means of transport which can be in the hundreds or even thousands. Before you PCS, please call the Veterinary Treatment Facility not less than 45 days in advance to schedule out-processing for your pets. If going to a rabies free island (Hawaii, Guam or England) contact the vet more than 6-8 months out.



Off-Post Housing

At this time, all housing for accompanied soldiers is off-post, meaning all families coming to Vicenza will live in government-leased or private rentals. Not all landlords allow pets. Some landlords might have restrictions on the types, size or number of animals they will allow. Be sure to inform housing when searching for a home that you have pets.



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CITY GUIDES

A SNAPSHOT OF GREAT PLACES

Exploring: Vicenza

Brief History of Vicenza

Vicenza has a rich history tracing back to the Roman Empire, becoming citizens as far back as 49 B.C. Today it is a thriving cosmopolitan city and one of Italy's wealthiest. Since the 1950s Vicenza has been home to Caserma Ederle. Because of this extensive history of American soldiers in the city, a number of larger shops and restaurants speak English.

Info Website: www.vicenzae.org

MUST SEE PLACES



La Rotonda

Located just outside of town, this 16th century structure was design by Andrea Palladio and is an architectural legacy.



Monte Berico

Set on the southern end of the city center, this hill and it's Basilica overlook the entire region with a stunning panoramic view.



Parco Querini

This expansive park is one of the larger green spaces in the city. It is home to local wildlife and serves as a hub of recreation.



Piazza dei Signori

Located in the town center, this piazza houses historic buildings and is home to open air markets, cafes and more!



**Piazza
Matteotti**

**Teatro
Olimpico**



**Corso
Palladio**

**Piazza
dei Signori**



**Corso
Fogazzaro**



**San
Lorenzo
Church**

VICENZA

*Explore all the history right
outside your door!*

1 **Piazza Matteotti** is a great launching point for a walk of Vicenza and is a stones throw south of Ponte degli Angeli. To the west of the piazza is Museo Civico di Palazzo Chiericati, a grand marble building and former nobility home and was created by Andrea Palladio. It now houses a variety of local art and artifacts.

2 **Teatro Olimpico** can be deceiving from the outside. Groundbreaking on this historic theatre traces back to 1580 under the direction of Renaissance architect Andrea Palladio. It is considered one of the oldest covered theater in Europe and also boasts the oldest stage set to survive history.

3 **Corso Palladio** is the main thoroughfare of downtown Vicenza and is evenly mixed with shops and historic buildings. Walking west from Teatro Olimpico you'll pass the Sanctuary of Santa Corona on the right, a 13th century church where Palladio is now buried. If you follow this road along you'll eventually be led to the train station.

4 **Piazza Dei Signori** is Vicenza's main square and home to two magnificent columns tracing back to the days of the Venetian Republic. The main anchor of the piazza is the 14th century 269-foot tall clock tower (Torre Bissara) and Palladio's Basilica. The piazza serves as a community meeting point with cafes and concerts.

5 **Corso Fogazzaro** is just around the corner from Piazza Dei Signori. From the piazza you could go to the southwestern corner. From here you will pass a front façade that dates back to the 15th century – the only surviving portion of the church from WWII damage. You can then go right up Corso Fogazzaro to explore local life, small shops and cafes.

6 **San Lorenzo Church** (built in 1280) is situated along along Corso Fogazzaro. It is equipped with running fountains during warmer seasons. This Gothic-era church is worth a look inside for its medieval architecture and vaulted ceilings. It also has an interior courtyard where you can experience the quiet cloister garden.

Vicenza

Places to See, Things to Do



Campo Marzio

Located north of the train station, this grassy space has been home to fairs and other events since the 1800s. Today that tradition continues with seasonal markets, amusement park rides, and much more. It is also walking distance into town.



Giardini Salvi

Inaugurated in 1592, this historic park is located on the west end of town. It is filled with lush vegetation and two historic lodges. This is a popular area for walking around near the city center and is close to multiple shops and bus lines.



Loggia Capitaniato

The Loggia del Capitaniato is a centrally located 16th century palazzo tracing back to the Venetian military. It is located along Piazza del Signori and is used at various times of the year for musical events and much more.



Piazza Castello

Located along the west end of town at the end of Corso Palladio, Piazza Castello is dominated by the remains of this 14th century castle. The castle and a section of wall are now used for shops and markets for downtown visitors.



Basilica Palladiana

The Basilica Palladiana was constructed in the 15th century and was then known as Palazzo della Ragione. It once served as the seat of government and housed numerous shops on the ground floor. Today the basilica often hosts exhibitions and civic events. Its top floor also has a popular bar providing locals with a chance to view Piazza dei Signori and the Vicenza skyline from a beautiful vantage point during the more favorable weather times of the year.



Parco Querini

This expansive park is one of the larger green spaces in central Vicenza. Historically it traces back to 16th century when it was a plantation for a private family. It would not be until the 19th century that works would begin to turn it into a park and its iconic monopter. Today it serves as a hub of recreation. Many choose this location to jog, walk around, have picnics, or simply enjoy the local wildlife which runs freely around the open spaces.

Just Outside Town



Panorama from Monte Berico

Located just south of downtown and visible from the center, this beautiful area can be reached by car, foot or bike. An expansive panoramic view with a spacious parking area can be found at the top. Once there you'll find sweeping views of the region that you won't want to miss!

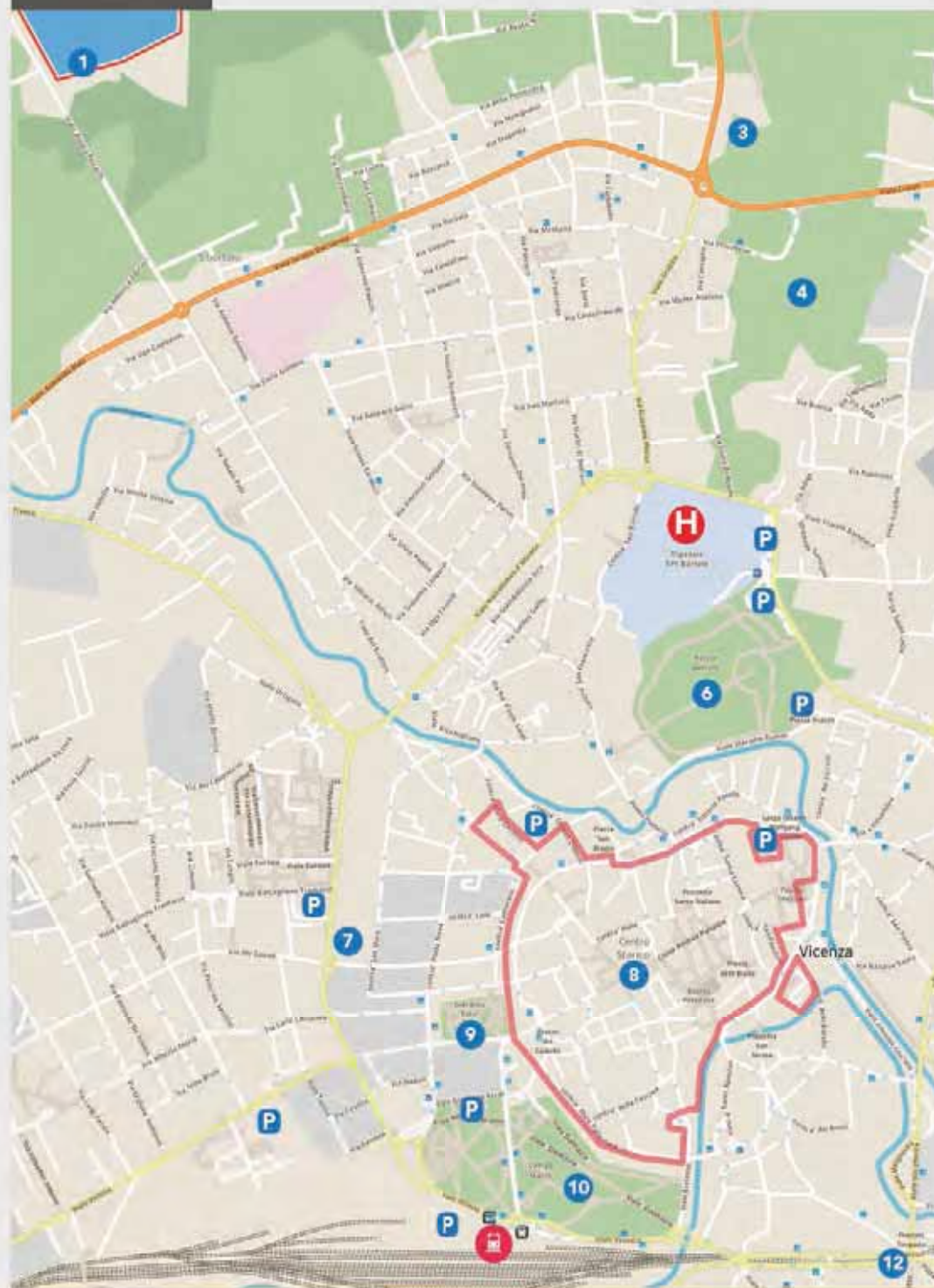


Risorgive Bacchiglione

Located in Dueville, located immediately north of downtown, you can find this stunning nature reserve located right in Vicenza's backyard. You'll find plenty of beautiful walking paths, waterways and even some natural springs. It's definitely worth a visit.







VICENZA

POINTS OF INTEREST

- | | |
|--|---|
|  Parking Areas |  Parco Astichello |
|  Train Station |  Vicenza Cemetery |
|  Bus Stop |  Parco Querini |
|  Hospital |  Porta Nova Wall |
|  USAG Italy Posts |  Centro Storico |
|  Z.T.L. (No Drive Zone) |  Giardini Salvi |
|  Caserma Del Din |  Campo Marzio |
|  Caserma Ederle |  Romeo Menti Stadium |
|  Villa Trissino |  Arco delle Scalette |

Map: © HERE

Vicenza

What to see in the province of Vicenza



The Wine Trail

In the hills south of downtown you can find extensive hiking and biking paths. While some paths are more natural, there are also extensive paved trails, many of which wind through gorgeous local wine country. There's much to explore.



Lago di Fimon

This tranquil lake is a local favorite for an afternoon walk. You have the choice of a 4 or 6 kilometer foot path loop around the lake that you can choose from. While swimming is not allowed, it is a lovely place to immerse yourself in nature.



Hilltop Castles

Immediately west of Vicenza you can find Montebelluna Maggiore. Atop the prominent hills above this city you can find two timeless castles that have been named after Romeo and Juliet. Each castle is worth a visit with Juliet's castle offering stunning views.



Nove Ceramics

About thirty minutes north of Vicenza is a small town known as Nove. While the city itself is quaint, the ceramics and earthenware produced there are world renowned. You'll find many shops offering factory pricing.



Bassano del Grappa

Bassano del Grappa is a beautiful location to spend the day with plenty of shops, restaurants, piazzas and even some grappa distilleries (such as Poli and Nardinii) where you can enjoy tasting this famous, locally-produced spirit. During World War II it was invaded by the Germans. It's famous pontoon bridge – designed by Andrea Palladio in 1569 – was destroyed and later rebuilt. Every year Bassano is home to great Christmas markets.



Stunning Asiago

Located only an hour north of Vicenza, Asiago is famous for its soft cheese. Due to its history of battles and trench warfare during World War I, it is the home of a tremendous monument and memorial for those who fell. The town itself provides a warm, welcoming mountain town feel and is home to multiple “caseificio” or “malghe” (cheese factories). When buying cheese you may even be lucky enough to get some free tastings of each type.

Further Out of Town



The City of Marostica

Tracing back of the 11th century, this town is famous for its life-sized chess game that is carried out every even year. The city itself is gorgeous with parks and spacious areas. A large wall still climbs up the hillside with a restaurant neatly situated on the hilltop overlooking the area.



Monte Grappa Memorial

The Monte Grappa Memorial is built on the World War I battle site, the location where countless men lost their lives in combat. The memorial itself is massive with the area around it providing for cycling, hiking, climbing, paragliding and much more!

Berici Wines:

Amazing Local Wines



Colli Berici D.O.C.

This D.O.C. area designates over 3000 acres, starting south of Monte Berico and spans southeast toward Padova.

Chardonnay ~ Garganega ~ Pinot Bianco ~ Sauvignon
Cabernet ~ Merlot ~ Tai Rosso ~ Carmenere ~ Pinot Nero





Grape Types

The Colli Berici produces white wine (Chardonnay, Pinot Grigio) and red wine (Cabernet, Pinot Noir).



Tasting Notes

The local white wine Garganega grape is dry and medium bodied. The Tai Rosso red grape makes a balanced & tannic ruby red wine.



Local Living

Experience Vicenza's wine country with Provene Porto Godi (an MWR partner). Taste the classic Tai Rosso as well as local olive oil.



The Berici Wine Region



The Colli Berici wine region is lush with rolling hillsides dotted with green vineyards, historic villas, bike paths and iconic Palladian history. The hillside peaks have stunning vistas for hikers, cyclists and have countless "trattoria" restaurants where you can find authentic tastes and sips.

To note, the Vicenza wine area is classified as a D.O.C. wine region, which stands for *Denominazione di Origine Controllata*. This Italian wine distinction defines over 330 viticulture zones through the country and sets standards for each district, from grape types to wine production methods and more.

Begin your winery search by visiting:
www.stradavinicoliberici.it

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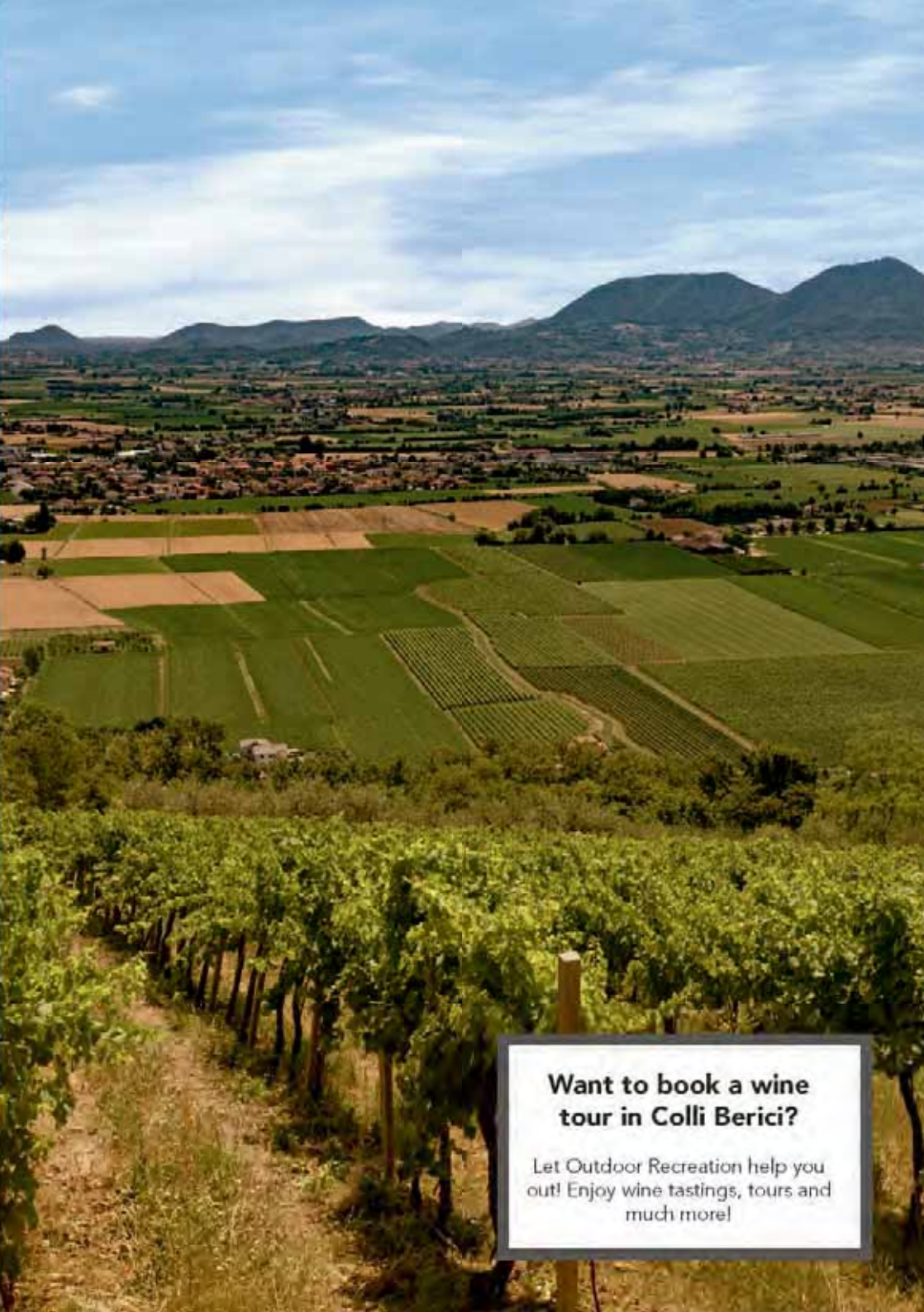
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Exploring: Padova

Brief History of Padova

Padova (also known as Padua) is a city with a history tracing back to 5 B.C. It was part of the Venetian Republic early on and has a university tracing back to the 13th century. The famous scientist Galileo was a lecturer at the University of Padova which still strives today. This vibrant city has historic and religious significance but is often overlooked.

Info Website: www.tourismopadova.it/en

MUST SEE PLACES



The Ghetto

Tracing back to the 11th century, the Jewish Ghetto in Padova is a quiet corner of the old city center, filled with great shops, cafes and restaurants.



Prato della Valle

Considered the 2nd largest piazza in Italy, Prato is a spacious location with a central fountain, grass, and trees. It is also known for a massive weekly Saturday market.



St. Anthony's

The Basilica of Saint Anthony is a spectacular church and draws Catholic pilgrims from around the world. Inside is an ornate interior with timeless art.



The University

The University of Padua has been around for over 800 years. Students the world over attend this historic school, giving the center a very young population.



**Prato
della Valle**

**St. Anthony's
Basilica**



**Tomb of
Antenor**

**University
of Padova**



**The Piazzas
of Padova**

PADOVA

A hidden gem that mixes timeless history with international appeal.

1 **Prato della Valle** is a great place to begin experiencing Padova. Paid parking is available near this massive piazza. The oval-shaped Prato Della Valle was developed in the late 1700s and is lined with over 70 statues of iconic Italian figures throughout the city's history. Every Saturday the piazza fills with outdoor market stalls selling all manner of items. In warmer weather, locals gather to sit on the scenic canal path.

2 **St. Anthony's Basilica** is located just off of Prato della Valle along Via Beato Luca Belludi. Entrance to this impressive basilica is free and onlookers can access the cloisters and museums for a small fee. The Basilica's construction started around 1230 and still houses relics of the well-known Franciscan friar. Visitors can take in the Gothic-era details, in addition to later works by well-known Donatello.

3 **The Tomb of Antenor** is an unexpected stop with a rich history in Padova. Located near the University of Padova hub in Piazza Antenor, you'll find a large monument dedicated to the Tomb of Antenor. It was built in the 1200s to honor an ancient sarcophagus that was found below the earth. The sarcophagus is widely believed to belong to the Trojan warrior Antenor who historians say was the ancient founder of Padova.

4 **The University of Padova** is situated at the heart Padova's Centro Storico (city center). Here you'll find centuries-old frescoes in Palazzo Bo which is home to the oldest anatomical theater in the world, fitting for the university's prestigious medical program. English tours are available of the theater and the university, which highlights 800 years of history including famous academic personnel such as Copernicus and Galileo.

5 **Piazza delle Erbe, Piazza della Frutta and Piazza dei Signori** are three amazing piazzas where you could easily spend your entire day. The Erbe and Frutta markets have operated daily for over 800 years! Between them, beneath the Palazzo Della Ragione you can find fresco-covered arcades selling local foods and wines. A trip around the corner to Piazza dei Signori will bring you to the 15th-century astronomical clock tower and a piazza that offers amazing spritz drinks every weekend.

Padova

What to see around the city



The 9/11 Memorial

Along the banks of the river north of town, a memorial was set up in honor of the victims of the 9/11 terrorist attacks. In memory, a steel beam from that day has been mounted. Every year USAG Italy joins with Padova for a ceremony here.



Jewish Ghetto

Tracing back to the 11th century, this ghetto area is lined with cobblestones, shops, restaurants, cafes, hotels and much more. It is a quiet place to retreat from the rest of the city and home to some of the city's history.



Piazza dei Signori

Resting in the shadow of a 15th-century clock tower, this spacious piazza is home to open air markets. Every evening in the spring and summer months it is transformed into a meeting place for men and women of all ages to enjoy a drink.



Scrovegni Chapel

This chapel contains a masterpiece of frescos. It is home to a complete series by Giotto, tracing back to the 14th century. To preserve the frescos, visitors will only experience brief moments of illumination to allow them to see each work.



Piazza delle Erbe

Of the three main piazzas of Padova (all within walking distance of one another), only Piazza delle Erbe can lay claim to housing their outdoor market for 800 years! For centuries this market has opened every day of the week to sell fruit, vegetables, spices and many other products. Visitors and locals come on foot or by bike to purchase their daily produce while others will meet with their friends at local wine bars, cafes or restaurants.



Walls of Cittadella

The medieval walled city of Cittadella is a local gem situated an equal distance from Vicenza as it is from Padova. Visitors can tour the city by walking its walls (for a small fee) or can enjoy a free, leisurely stroll around the parks that nestled between the wall and the moat. Families will particularly enjoy a playground situated outside the wall while those without children can head inside the walls to enjoy gelato or taste some of the local wines at a wine bar.

Just Outside Town



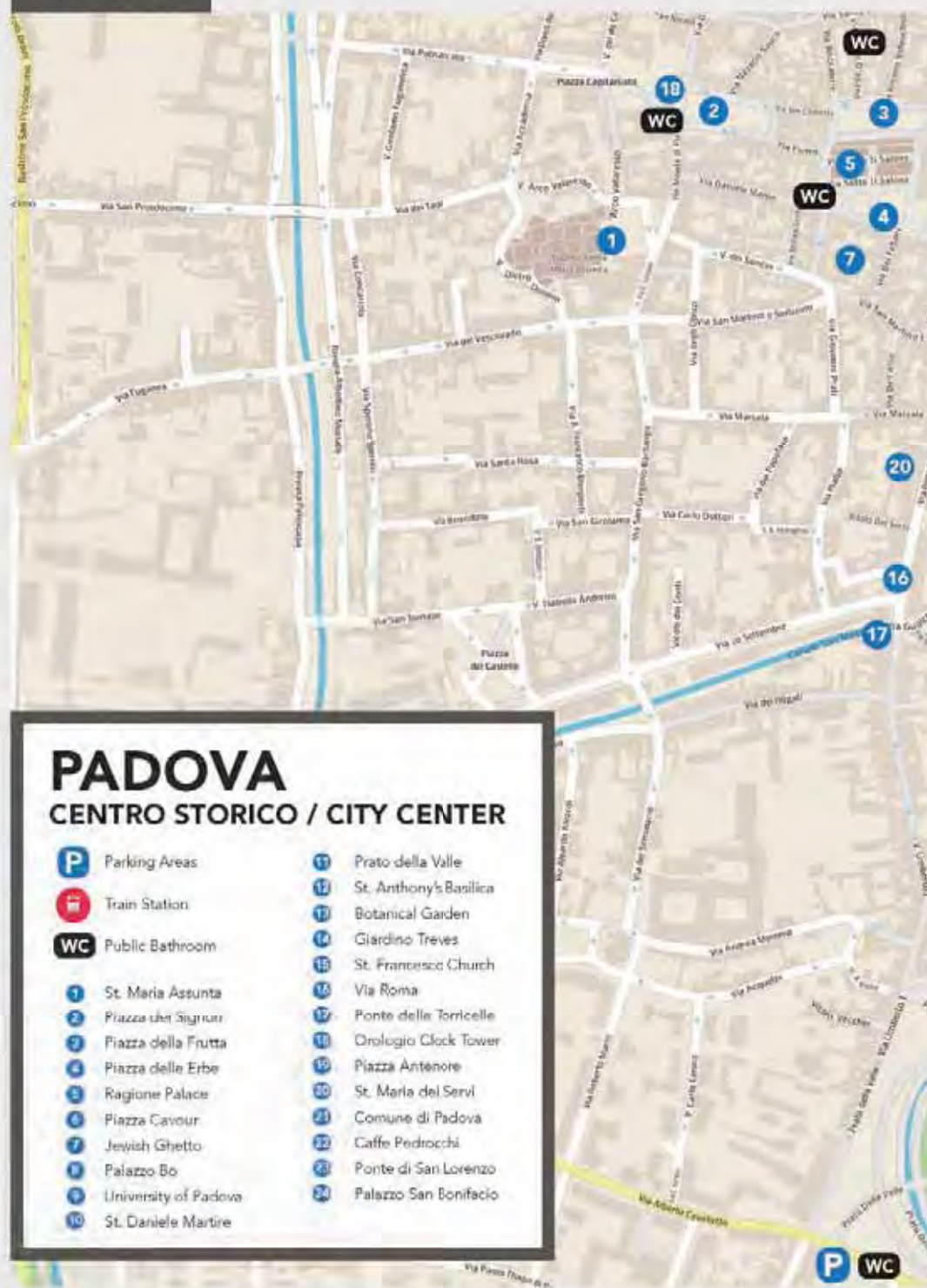
Abbazia di Praglia

This abbey and monastery is home to many monks. It is known for its sales of natural soaps produced on site, shampoos and various local foods that are grown in or around it. The grounds are spacious and tours are available for those who would like to see the monks working.



City of Arqua Petraca

This charming village nestled in the Padova hills was home to the famous Italian "Petrarca," a famous Renaissance poet whose works helped to shape and mold the modern Italian language. Its old cobble streets and timeless corners give a truly authentic Italian feel.



PADOVA

CENTRO STORICO / CITY CENTER

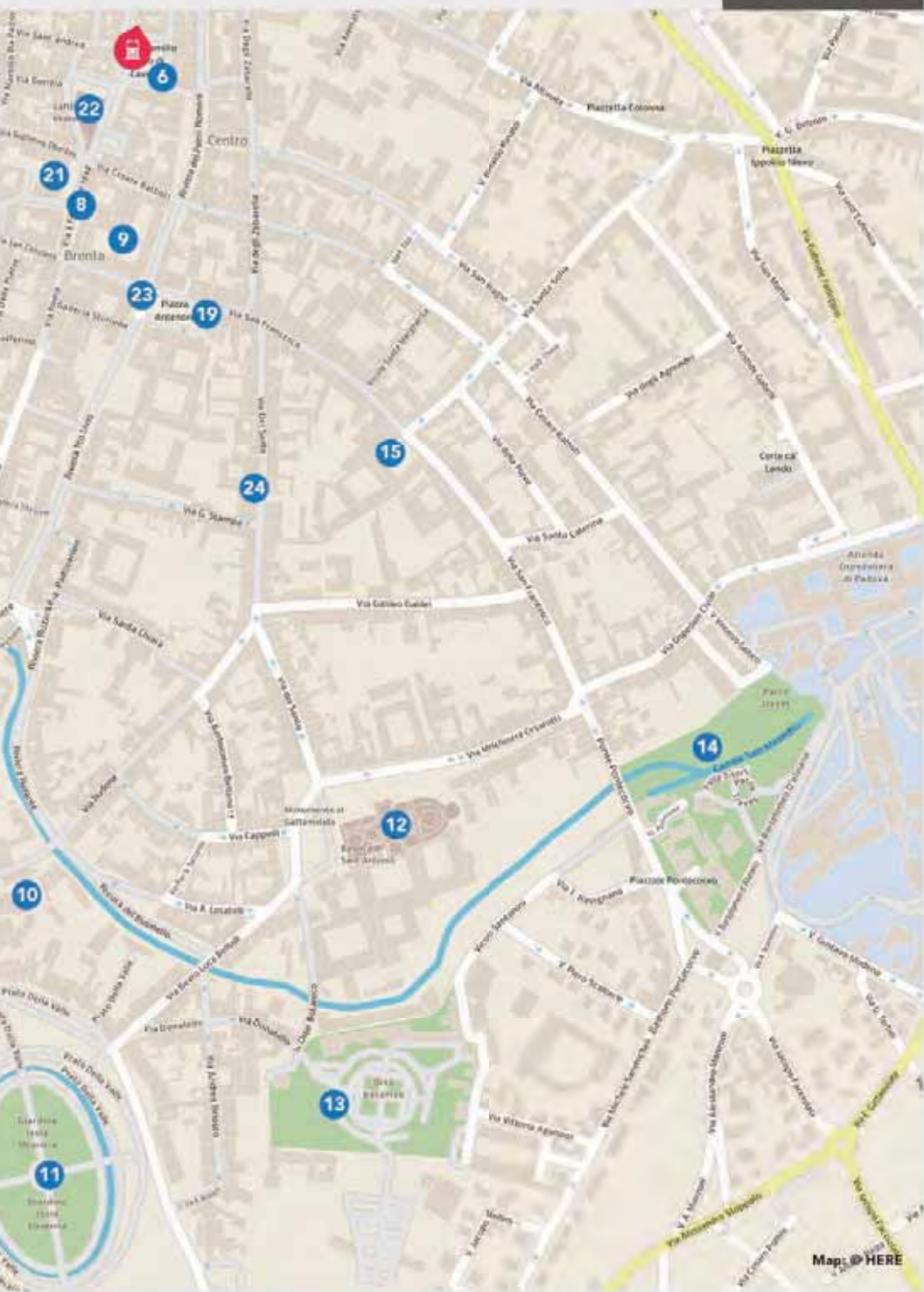
P Parking Areas

Train Station

WC Public Bathroom

- 1 St. Maria Assunta
- 2 Piazza dei Signori
- 3 Piazza della Frutta
- 4 Piazza delle Erbe
- 5 Ragione Palace
- 6 Piazza Cavour
- 7 Jewish Ghetto
- 8 Palazzo Bo
- 9 University of Padova
- 10 St. Daniele Martire

- 11 Prato della Valle
- 12 St. Anthony's Basilica
- 13 Botanical Garden
- 14 Giardino Treves
- 15 St. Francesco Church
- 16 Via Roma
- 17 Ponte delle Torricelle
- 18 Orologio Clock Tower
- 19 Piazza Antenore
- 20 St. Maria del Servi
- 21 Comune di Padova
- 22 Caffè Pedrocchi
- 23 Ponte di San Lorenzo
- 24 Palazzo San Bonifacio



Wine Country:

Colli Euganei

Volcanic Soil



Colli Euganei D.O.C.

This D.O.C. covers 16,000 acres in the hills southwest of Padova. In 2011, the Fior d'Arancio was designated as D.O.C.G.

Cabernet ~ Serprino ~ Moscato Fior D'Arancio





Grape Types

The Colli Euganei produces a variety of spumante, white and red wine. Region is known for Cabernet, Serprino and Moscato.



Tasting Notes

Fior d'Arancio D.O.C.G. has straw yellow color and is dry to sweet; Rosso and Rosse embody burgundy color and are sweet.



Local Living

MWR's Outdoor Recreation is a great source when you're looking for a wonderful winery to visit in Padova. Stop in and ask us!



Volcanic Soil and Hot Springs



Part of what makes the Colli Euganei D.O.C. unique is its ancient volcanic history. By default, the volcanic soil lends to a unique terrain that attributes a specific taste to the Colli Euganei D.O.C. wines. Another side effect of the region's ancient volcanic roots results in natural hot thermal waters that are still present to this day, with world-renown natural thermal spas dotted throughout the southern Padova countryside. Of particular note is Abano Terme.

With over twenty registered fizzy, white and red wine types, tasting what the Colli Euganei region has to offer is well worth it!

Begin your winery search by visiting:
www.stradadelvinocolleieuganei.it

Exploring: Treviso

Brief History of Treviso

Treviso traces back to ancient Rome where it was known as "Tarvisium." It was a strong ally of the Venetian Empire and was strategic during World War I against the Austrian front. Today it is a spacious city with parks, gardens and waterways that wind through the city. Treviso is also famous for its sparkling wine (prosecco) that is produced in the surrounding hills.

Info Website: www.visittreviso.it

MUST SEE PLACES



City Gates

Three major gates lead into the old town, each beautiful and ornate. The northern rampart provides the greatest views but all have an wonderful appeal.



Pescheria Market

This market floats along one of the main, central canals of the city. It is a great place to buy local fish as well as to enjoy an aperitivo with the locals.



Valdobbiadene

This region is the famous home of Prosecco, a bubbly white wine. It is a truly beautiful area known for hiking, biking as well as wine tasting.



The Waterways

Treviso is famous for its waterways and canals which wind through the city. These canals are reminiscent of Venetian canals and a must see while you're visiting.



**Canal
Cagnan**

**Isola della
Pescheria**



**St. Francis
Church**

**Piazza dei
Signori**



**Fontana
delle Tette**

TREVISO

Explore this city that draws heavily from it's Venetian roots!

1 Canal Cagnan can be reached by crossing over the Sile River from Parcheggio Dal Negro. By taking the scenic route on Via della Squero you can immerse yourself in the stillness of Canal Cagnan and arrive at Ponte Dante – named after Dante's Paradiso reference. This network of man-made canals existed for transportation of goods centuries ago but today serve as a quiet escape compared to the Venice experience.

2 Isola della Pescheria can be reached just north of Canal Cagnan. It is known for its authentic fish market floating in one of the main central canals. The city's beloved fish market moved to its current location in the 1800s to control the market smells and for the fish sellers to have direct access to the water. This area is a great place to browse the selection and grab an aperitivo of the region's beloved prosecco with the locals.

3 St. Francis Church is north of Isola della Pescheria. Built in the mid-1200s, the church was utilized for military purposes during the Napoleonic era. Today, it is refurbished and converted back into its original Franciscan church purpose. Just west of the church is an iconic canal known as the Buranelli Canal, named after the fisherman of Burano who used to live on this canal in the 1500s.

4 Piazza dei Signori can be found southwest of the church, just off of Via San Vito. Here you will see the iconic sculpture of the Lion of St. Mark, a symbol of the former Republic of Venice and a visual that dominates most major city squares throughout Veneto. You can also check out the energetic square with its local shops and artisans. Do not forget to take advantage of Treviso's highest claim to fame: Italy's well-loved tiramisù!

5 Fontana delle Tette is one of Treviso's quirky landmarks, specifically because it used to dispense wine centuries ago! Situated on the south end of the main square, the Palazzo Dei Trecento was built in the 13th century and boasts many frescoes by well-known Venetian painters. The Romanesque and Gothic details in this central area illustrate the city's epic history and the mark it continues to make on Italy today.

Treviso

What to see and do in the city



City Walls & Gates

The majority of Treviso's old town is divided from the more modern city areas by an extensive wall tracing back hundreds of years. At various positions along the wall visitors can find ornate gates, each of them worth a visit and with their own charm.



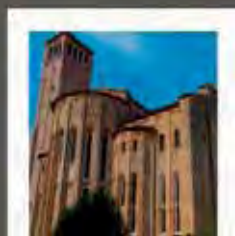
Piazza San Vito

The San Vito Piazza is a great location for visitors. It is filled with shops, bars, restaurants, cafes and more! This piazza is also centrally located, allowing you to branch off and easily access a multitude of other attractions located in the area.



Piazza dei Signori

Centrally located in Treviso's old town center, this main square is home to a large bell tower. Due to its location it is also host to multiple concerts throughout the year as well as many large scale events, markets and more!



San Nicolo

The church of San Nicolo is not particularly amazing on the outside, but it's what it inside that truly counts. Across the walls and ceilings tourists can find surfaces filled with amazing artwork as well as gorgeous frescos. Definitely worth a visit.



Treviso's Canals

While the Venice canals are undeniably beautiful, Treviso is a hidden gem with canals all its own. Historically these canals were used for the transportation of goods to and from the Sile River. They still create an impressive network of connecting bridges and streets that visitors can enjoy. Most flow right up to houses, many of which have small docking platforms or terraces that lead onto the water. There are also a wide range of water wheels.

Pescheria Market

The Pescheria Fish Market is one of the oldest and least changed areas of Treviso. Originally three small islands, this area was where Burano fishermen would come to sell their fish. That tradition is carried on today, though the three islands are now one. The fish market is still a good place to buy fish but it has also become a popular location for the locals to hang out at. It is surrounded by multiple elegant buildings and is truly atmospheric.

Just Outside Town



Prosecco and Conegliano

Situated north of Treviso, Conegliano is a city known for a bubbly white wine (known as prosecco) and is actually home to one of Italy's oldest wine schools. The surrounding area is gorgeous in natural beauty with vineyards, fields, forests and much more to enjoy!



Wine Region of Valdobbiadene

The region of Valdobbiadene is an area famous for prosecco, a delicious bubbly white wine that originated here. Situated just below the Alpine-Dolomite areas of the Veneto, this region's natural beauty and climate are perfect for wine and are a draw for hikers, walkers, bikers and more.

Wine Country: *Italy's Beloved Bubbly*



The D.O.C.G.

The Prosecco-producing D.O.C.G. spans 80 square miles, stretching between Conegliano and Valdobbiadene.

Prosecco (Extra Dry, Dry, Brut & Extra Brut)
Prosecco Millesimato ~ Superiore di Cartizze





Grape Types

Prosecco is aged in steel tanks for fermentation. Glera is the dominant grape but rules allow for 15% mix of other grapes.



Tasting Notes

Prosecco dryness/sweetness differs. "Dry" indicates sweeter Prosecco but a drier bubbly is classified as "Brut."



Did You Know?

When releasing a cork from a bottle of fizzy wine, a cork can reach upwards of 25 miles per hour! *Attenzione!*



The Treviso Wine Region



The classification of Valdobbiadene Denominazione di Origine Controllata e Garantita. (D.O.C.G.) applies to the strictest set of standards. The D.O.C.G. region's Strada del Vino runs from Valdobbiadene to Conegliano and boasts both family-run and corporate production facilities. The region's recognizable steep hills offer epic views for wine tasting and picnics with friends. The most well-known hill is Cartizze which is designated by the D.O.C.G. with strict production standards within its steep 260-acre hill.

Prosecco can be enjoyed in a flute or a white wine glass but many prefer flutes so less bubbles escape on the minimized surface area.

Begin your winery search by visiting:
www.coneglianovaldobbiadene.it

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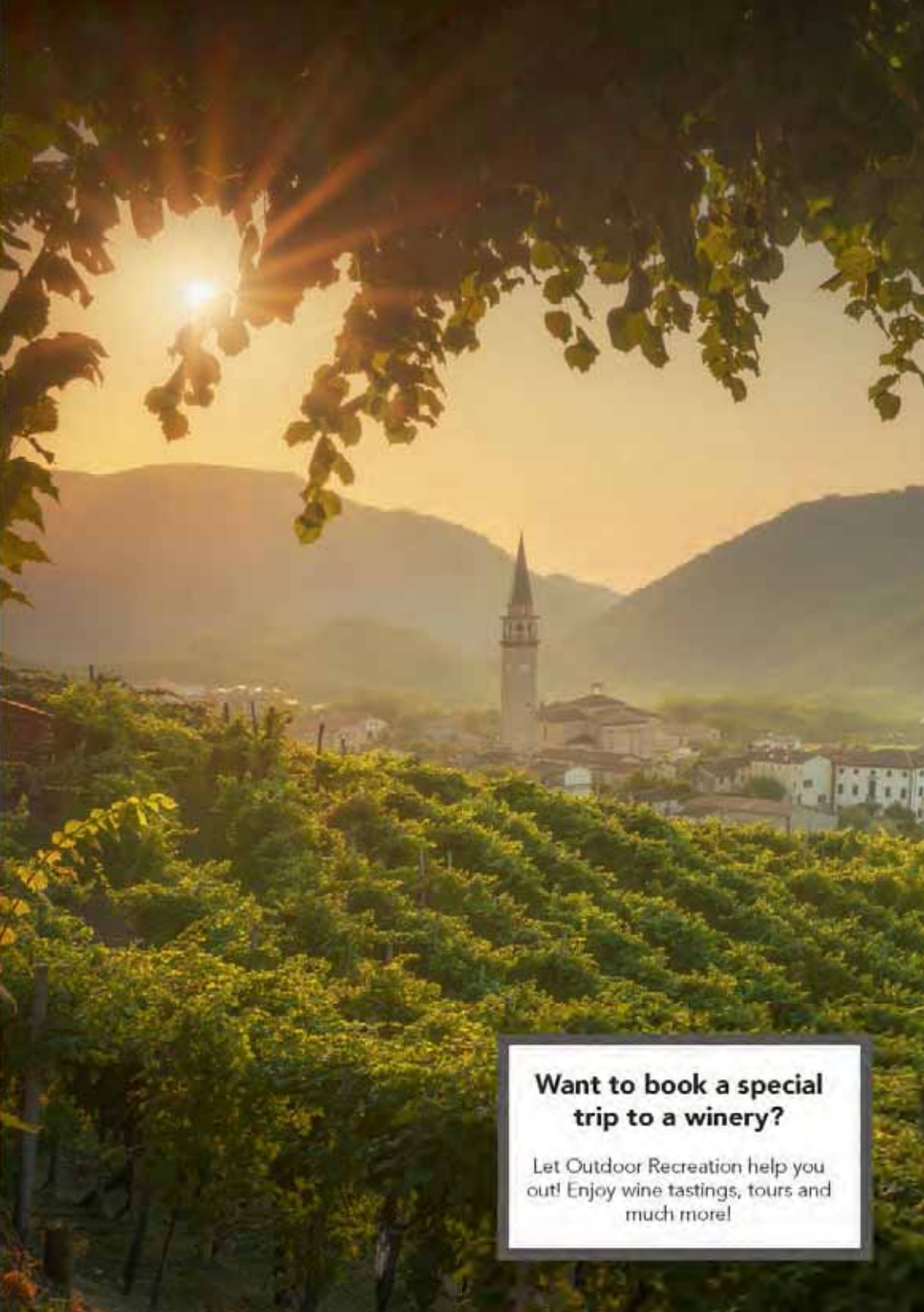
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Exploring: Verona

Brief History of Verona

Due to its strategic intersection of roads, Verona has always had historic importance. It was ruled by Goths, Lombards, and conquered by Napoleon. It was also the setting for three of Shakespeare's works. In 1943 the Nazi's invaded Verona and swiftly deported the Jewish population. Today it is a major tourist draw and famous for its wines.

Info Website: www.tourism.verona.it/en

MUST SEE PLACES



Arena of Verona

This arena from 290 A.D. is the largest and best preserved of its kind. It hosts seasonal concerts and operas.



Juliet's Balcony

While the story of Romeo and Juliet is a work of fiction, this balcony serves as a beautiful backdrop for the timeless tale.



Piazza delle Erbe

This ancient piazza traces back to the Romans where it served as the city's forum. Today it lives on as a vibrant market.



Via Mazzini

This extensive pedestrian zone connects multiple historic locations and is famous for its pink marble streets and high-end shops.



**The Roman
Arena**

**Piazza
delle Erbe**



**Juliet's
Balcony**

**Sottoriva
and
Ponte Pietra**



**The Roman
Theatre**

VERONA

*Discover all of the rich history
and romance!*

1 **The Roman Arena** is the single best preserved in Italy. Historians agree that the arena dates back to the 1st through 3rd centuries and was built by the Ancient Romans who inhabited the region at the time. The Arena hosts an array of modern day events such as Italian operas and international concerts during the spring and summer months. For more information on tours, shows and prices, you can visit www.arena.it.

2 **Piazza Delle Erbe** is believed to be the oldest square in Verona and once worked as the forum for the Roman Empire era. During the height of the Republic of Venice, Verona was an ally. This is still symbolized today by the St. Mark's Lion on the northern end of the piazza. Today it serves as a central market for fresh produce and local merchants who set up around the Fontana Madonna Verona, a fountain dated to 1368.

3 **Juliet's Balcony** is just a little bit further south from Piazza delle Erbe and is listed on brown tourism signs as "Casa di Giulietta." Shortly after Viacolo Crocioni you will find Juliet's Balcony on the left. You'll quickly find love letters hanging on the walls leading to an interior courtyard. While William Shakespeare's "Romeo and Juliet" was a work of fiction, this balcony and it's statue pays homage to the story.

4 **Sottoriva & Ponte Pietra** are not necessarily historic but are worth the stroll in Verona. Via Sottoriva is a stretch of road leading north toward Ponte Pietra. It has many waterside eating locations as well as hidden back patios to cafes that provide riverside enjoyment at reasonable prices. Ponte Pietra itself is one of the cities oldest bridges but has been rebuilt over the centuries.

5 **The Roman Theatre** is situated just past Ponte Pietra, near the base of Castel San Pietro. The steps to the castle are worth the climb for the rewarding view of Verona's cityscape and this will position you next to the open-air Roman Theatre, which has existed since 1 B.C. Various concerts perform there today in addition to an interactive archaeological museum. With a small extra trek up the steps you can reach the castle.



VERONA

CENTRO STORICO / CITY CENTER



Parking Areas



Train Station



Public Bathroom



Z.T.L. (No Drive Zone)

1

San Pietro Castle

2

Teatro Romano

3

Complesso del Duomo

4

Chiesa S. Anastasia

5

Conte Museum

6

Giardino Giusti

7

Basilica San Zeno

8

Piazza Erbe

9

Torre dei Lamberti

10

Piazza dei Signori

11

Arsenale

12

Porta dei Borsari

13

Casa di Giulietta

14

Via Mazzini

15

Chiesa S. Apostoli

16

Ponte Scaligero

17

Castelvecchio

18

Arco dei Gavi

19

Chiesa S. Fermo

20

Roman Arena

21

Lapidario Museum

22

Piazza Bra

23

Nature Museum

24

Portoni della Bra





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Wine Country: *The Reds That Rule Them All*



Valpolicella D.O.C.(G.)

This region tests 45 minutes from Vicenza, between Verona and Lake Garda and produces five wine types (D.O.C. & D.O.C.G.).

Valpolicella Classico, Superiore (DOC) ~ Ripasso (DOC)
Amarone della Valpolicella (DOCG) ~ Recioto della Valpolicella (DOCG)





Wine Specification

Each Valpolicella wine category must have minimum number of years to age. Some age two to five years!



Tasting Notes

Valpolicella wines across the board are well known for their signature tart cherry taste, thanks to the distinct Corvina grape.



Local Living

Dog and wine lover? MWR Partner Corte Gini Kenzel offers canine boarding as well as special events and vineyard walks.



The Valpolicella Wine Region




With Lago di Garda next door and iconic Verona nearby, the Valpolicella region is well worth a visit! You can spend all day driving, biking or hiking throughout the region's beautiful three valleys and enjoy local wineries, cafes and eateries. On your way home back east to Vicenza, you can also take a break from sipping reds and try the neighboring Soave D.O.C. region for its crisp white wines.


Although the first Valpolicella wine consortium starting classifying D.O.C. standards in the 1920s, the popularity lives on with newly added D.O.C.G. status from just 2010. The best part? Since most of the Valpolicella wines age well, you can enjoy the bottled goodness for years to come so you can continue to savor this famous Italian region!


Begin your winery search by visiting:
www.stradadelvinovalpolicella.it



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Exploring: Venice

Brief History of Venice

Named after the Veneti people who inhabited the area in 10 BC, it was likely founded in the lagoon by refugees escaping Hun invasions. For over 1000 years it was a maritime and financial power. With waterways instead of roads, Venice has a special appearance and appeal with the potential for beautiful photos around every corner.

Info Website: www.veneziaunica.it

MUST SEE PLACES



Fondamenta Zattere

This southern-facing section of path faces out over the expansive Giudecca Canal. It's an expansive section of walkway lined with cafes and restaurants.



Piazza San Marco

This iconic square dates back to the 12th century and housed the social, religious and political centers of Venice. It is one of the most popular destinations in the city.



Rialto Bridge

This ornate bridge is one of the four bridges spanning the Grand Canal. Built in the 16th century, it has stood the test of time and is always featured in major films.



St. Mark's Basilica

This basilica is an iconic Italian Gothic cathedral situated in Piazza San Marco. It is filled with a myriad of mosaics and an extensive museum.



**Dorsoduro
Sestiere
District**

**Fondamenta
Zattere**



**Accademia
Bridge**

**The Squero
San
Trovaso**



**St. Mark's
Square**



VENICE

*Wander canals and get lost
in the timeless beauty.*

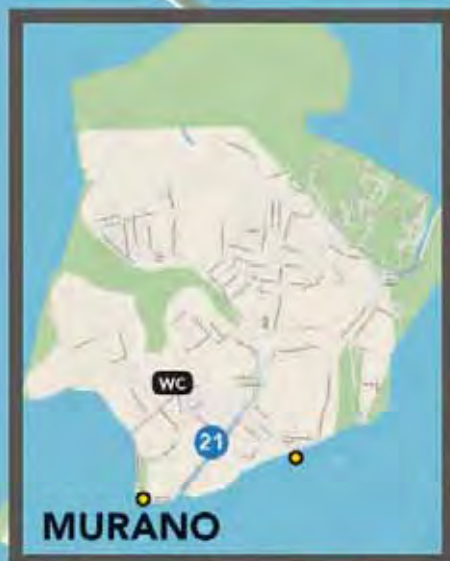
1 **Dorsoduro Sestiere (a district)** is a southwest pocket of Venice and is definitely worth a visit. It is largely residential and is home to many different Venetian inhabitants. During the early morning you'll have the alleys and canals to yourself. It has a much more natural charm and is guaranteed to give you a feel for what Venice was many years ago, especially as it is further from the typical tourist traffic flow.

2 **The Fondamenta Zattere** is a long, spacious path that faces south over the large Giudecca Canal that rests between southern Venice and the island of Giudecca. Compared to the crammed walkways that comprise the majority of Venice, the Fondamenta Zattere al Ponte Lungo serves as a refreshingly wide footpath paired with sea breezes and space to leisurely stroll.

3 **The Squero San Trovaso** rests just in from the Fondamenta Zattere and near the Ponte Lungo bridge. The Squero is known as a gondola building and repair boatyard. This particular Venetian structure dates back to the 17th century and is one of the very few that actively operate in Venice today. The specialists you'll see working are not gondoliers but expert carpenters and repairmen.

4 **The Accademia Bridge** offers a storybook view of the timeless Grand Canal, the largest and busiest interior waterway within Venice. History reveals that first mentions of the Accademia Bridge began appearing in the late 15th century, but the wooden bridge you see today was officially replaced in 1933. Many pause on their journey around Venice to simply take in the views from here.

5 **St. Mark's Square** is one of the main tourist draws of the city. This vast piazza frames St. Mark's Basilica to the east and the Doge's Palace to the south. Visiting St. Mark's Basilica is free and inside you will find Byzantine style architecture and mosaics from the 11th century. The nearby Campanile bell tower does have a cost but provides a spectacular view of the square as well as Venice as a whole.



VENICE

MAP OF THE MAIN AREAS

P Parking Areas

Train Station

Vaporetto Stop

WC Public Bathrooms

1 Ca' Vendramin Calergi

2 Fontego i Turchi

3 Chiesa degli Scelzi

4 Ca' d'Oro

5 S. Giovanni e Paolo

6 Costituzione Bridge

7 Papadopoli Gardens

8 Piazzale Roma

9 Rialto Bridge

10 Chiesa S. Rocco

11 S. Mark's Basilica

12 S. Marco Square

13 Palazzo Ducale

14 La Fenice Theatre

15 Accademia Bridge

16 Punta della Dogana

17 Basilica di Santa Maria

18 Chiesa di Santa Maria

19 Chiesa di San Giorgio Maggiore

20 Chiesa di Santa Maria d. Presentazione

21 Fondamenta d. Vetroi

22 Piazza Galuppi

Exploring: Dolomites

Brief History of the Dolomites

The Dolomites are a mountain range located in northeast Italy, comprised of one national park and numerous regional parks. They are known as the "Pale Mountains" due to their light color. During World War I they were on the front line for the Austro-Hungarian forces. Today hikers can still travel some of the old trenches and hike old supply lines.

Info Website: www.visitdolomites.com

MUST SEE PLACES



Tre Cime Lavaredo

This iconic set of triple peaks is stunning and surrounded by spectacular hikes and panoramas. This bucketlist-worthy hike is located just three hours north of Vicenza.



Rifugi (Huts)

Nestled throughout the Dolomites you'll find Rifugi (mountain huts). These are great places for lodging as well as for a hot meal during hiking or skiing seasons.



Cortina d'Ampezzo

This alpine valley is situated right there in the heart of the southern Alps. The city center is filled with shops and hotels while the city is surrounded by peaks and vistas.



The 52 Tunnels

Less than an hour north of Vicenza you'll find a WWI network of tunnels. Hikers are met with stunning panoramas and a tunnels rich with history.



San Martino di Castrozza

your starting point for the Dolomites



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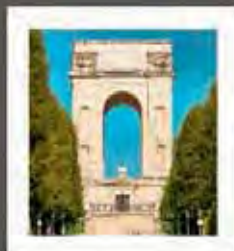


only 2 hours from Vicenza



Trentino

The Veneto & Trentino - What to Do



Asiago Memorial

While the city of Asiago is known for its famous white cheese, the city played a historical role during World War I. The brutal fighting in and around this area once marked the landscape. A WWI memorial now dominates the hills, honoring the fallen.



Folgaria in Winter

Nearby Folgaria is a mountainous region largely known for its winter sports, slopes, and snow. During the summer months you can also beat the valley heat by heading here for some gorgeous hiking or epic mountain biking.



San Martino

The city of San Martino di Castrozza is a hub of winter sports during the colder months and home to great summer excursions into nature when it warms up. Cable cars provide access to the hikes and slopes while the town offers shops and more.



Lovely Alleghe

Situated northeast of Vicenza and south of Cortina, this small mountain town is best known for amazing access to the ski slopes. The lake is gorgeous in color during the summer and typically freezes over every winter.



The 52 Tunnels

The 52 Tunnels (Strada della 52 Gallerie) is one of the most popular hiking locations north of Vicenza. It was created during World War I by the Italian army as a supply line to push back against the Austrians. It is filled with history as visitors hike past artillery emplacements, sniper holes and travel through dark, winding tunnels. It is not an easy hike but can be done in a day. It also has many cliffsides so those with a fear of heights may want to avoid.



Cortina d'Ampezzo

Situated in the heart of the southern Alps, Cortina d'Ampezzo is an alpine valley known the world over for its winter sports. It has previously hosted the Winter Olympics and is slated to do so again. It has access to numerous slopes and has a very metropolitan downtown feel. During the summer months it is a wonderful location for camping, hiking, biking, via ferratas, climbing and more. It is home to various hotels and lodges year-round.

A Bit Further Out



Gorgeous Lago di Braies

Located in the Sud Tirol, this spectacular lake is a must see for tourists due to its serene beauty and its glorious mountain landscape. This is an extremely popular lake for both novice and expert photographers so crowds are to be expected. Enjoy nature or stroll the lake trails.



The Stunning Passo Giau

Located just outside of Cortina d'Ampezzo, this famous pass is another beautiful place for photographers. Easily accessed by car, it has easy day hikes to places providing sweeping panoramas. For those who enjoy more of a challenge, some great hikes start from here.

Exploring: Tuscany

Brief History of Tuscany

Tuscan history traces back to 1300 BC. It has been home to pre-Etruscan cultures, the Etruscans themselves and eventually the Romans. Tuscany was the home of the Italian Renaissance, which began in the region's capital of Florence (Firenze). Today it is a center of amazing cuisine, fashion, industry and tourism. It is also a great location of biking and wine tasting.

Info Website: www.discovertuscany.com

MUST SEE PLACES



Florence

Florence is considered to be the birthplace of the Renaissance. It is widely considered to be one of the most beautiful cities in the world and is a global tourist destination.



San Gimignano

The walled city of San Gimignano is famous for its towers, exceptionally well-preserved architecture and its unforgettable skyline.



Siena

First settled in 900 B.C., Siena is a gorgeous Tuscany city famous for its cuisine, architecture and twice-yearly "Palio" horse race.



The Beaches

While most tourist are familiar with the rolling Tuscan hills, Tuscany is also home to some beautiful beaches, coves and nature reserves.

Tuscany

Timeless beauty all in one place.



The Apennines

Stretching along the center of Italy is a spectacular mountain range known as the Apennines. Extending nearly 1500 kilometers, this stretch of mountains is known for its beautiful, natural appeal as well as a hub for seasonal sports.



Historic Livorno

Historically, Livorno long stood as a significant naval location. This history shaped its overall architecture and waterways. In more recent history it has become a center of culture and media as well as naval transport.



Monteriggioni

The beautiful city of Monteriggioni is most famous for its full encircling wall that was erected in 1213 A.D. It is filled with gorgeous public gardens and is rich in history and culture. Nestled on the crest of a Tuscan hill, it is worth a visit.



City of Volterra

This ancient walled city has historical roots tracing back to 5 B.C. Because of its extensive history, Volterra is filled with Etruscan, Roman, and medieval historical remains. This was a city more recently highlighted in the Twilight movie series.



Florence

Florence history can be traced back to the 2nd century BC and was filled with turbulent times through the ages. During medieval times it was the center of European trade and commerce and is considered the birthplace of the Renaissance. It is now one of the most populous cities in Tuscany, known for its fashion, art, galleries, shops, tourism, and religious sites. It is also home to an American WWII cemetery/memorial.



City of Pisa

Pisa's origins are largely a mystery with even the Romans citing it as "an old city." During its long history it was a powerful maritime republic on Italy's western coast during the 11th century. While best known for the Leaning Tower, there is much more! The heart of the city is situated along the River Arno and is filled with over twenty historic churches, medieval palaces and historic bridges. It is only a short drive from the Darby Military Community.

Tuscan Beach Cities



Castiglione della Pescaia

Situated along Tuscany's lesser known beaches is the beautiful town of Castiglione della Pescaia. It has beautiful sandy beaches nearby, gorgeous nature reserves and amazing views from its medieval fortress. Across its old town are numerous restaurants and more!



Porto San Stefano

Resting along the slopes of Mount Argentario, the seaport town of Porto San Stefano comes with a uniquely "Fresh Riviera" feel. This is due in part to its many hidden coves, architecture and the beautiful waters. It rests on a peninsula with numerous other beaches and nature reserves.

Exploring: Cinque Terre

Brief History of the Dolomites

While some of the villages have significance as far back as the Roman Empire, the more active history only begins in the 16th century. These five villages are situated along a beautiful, rugged coastline. Their terraced groves of olives and vineyards have a truly one-of-a-kind charm that has been a draw on tourists since the 1970s.

Info Website: www.cinqueterre.it/en

WAYS TO TRAVEL



Along Hiking Paths

Snaking along Cinque Terre's natural beauty are multiple hiking paths. These paths move along groves and vineyards, connecting each village to the next.



By Ferry

Want to see the villages from a unique angle? You can use the ferry system that travels frequently between villages. Buy a ticket and then sit back to enjoy the view.



Taking the Train

Trains are the easiest way to travel between the villages. Commonly there are two trains per hour. While not the most scenic, you'll cover more ground.



With Outdoor Rec

Ederle Outdoor Recreation does 2-4 trips per year. They take care of the driving and train tickets so that you can simply enjoy the ease of access to the Cinque Terre.

Cinque Terre

Five villages with natural appeal.



Corniglia

This village is the only one of the five that is not situated directly on the waterfront. Positioned on a hill above the sea, Corniglia is surrounded by lush vineyards, winding hiking paths and a city filled with multiple steps and paths. This village provides stunning panoramas of the area and is a great stopping point between other villages.



Manarola

Of the five villages, it is Manarola that stands out in photographs and memories. Its bright, colorful homes built into the sheer cliffs and terraces is a sight to behold, which is why it is one of the most photographed villages in the Cinque Terre. This location provides multiple options for hikes and strolls as well as area to sit and simply take it all in.



Monterosso

Situated at the northernmost village of the five, Monterosso also has one of the more traditional coastlines, including a sandy beach where visitors can sit back and enjoy the views. This city is home to an annual lemon festival, multiple shops and hotels, and is a great starting point to head off on hikes of the Cinque Terre's spectacular coastline.



Hiking the Villages

One of the most amazing ways to enjoy the Cinque Terre is on foot. There are three levels of hiking paths that snake between each village and through the multitude of vineyards. There are high paths, mid-level as well as low paths that move occasionally along the rocky shores. To access all of these paths you will want to ensure you have purchased a Cinque Terre Pass. All five villages can be reached on foot but to do them all be prepared for quite a trek.



Food & Drinks

The five villages of the Cinque Terre have a reputation with food and wine tracing all of the way back to the Romans. The hills and surrounding area are filled to overflowing with vineyards that produce delicious local wines. The restaurants in the area are also famous for their seafood selection. A particularly unique location to dine is in Vernazza, in the shadow of the castle tower. Its sloped floors and windows provide for a spectacular dining view.



Riomaggiore

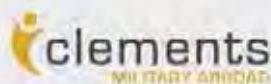
The village of Riomaggiore is situated along the southernmost tip of the Cinque Terre. It is known for its delicious local wines as well as its divided city center. Visitors can enjoy strolling the streets, hiking the local paths, or can stroll to the waterfront where they can move along a wharf and small stretch of coast. On stormy days at sea, Riomaggiore can provide some truly spectacular photos as waves pound the raw, rocky waterfront.



Vernazza

The village of Vernazza is the second one down the coastline and home to one of the only natural ports of the five villages. Vernazza has been a fortified village since 1080 A.D. with a watchtower nestled high above the entire city. This is a tourist favorite due to its natural beauty and scenic vistas for photographs. It is also known for its delicious restaurants with their stunning views. It is a truly one-of-a-kind location that is definitely worth a visit.

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Darby Military Community



The Darby Military Community has a rich history over the years. This military complex between Pisa and Livorno was formally dedicated on November 15, 1952, and was named Camp Darby in memory of General William O. Darby.

General Darby was the Assistant Division Commander of the 10th Mountain Division who was killed by enemy artillery on April 30, 1945, on the shore of Lake Garda, Italy.

In recent years, the Darby Military Community was realigned as a satellite installation of U.S. Army Garrison Vicenza. Together, both communities became known as USAG Italy.

BOSS Program

BOSS (Better Opportunities for Single Soldiers) is a collective voice of single soldiers which aims at maintaining a balanced life: leisure & recreation, community service, and quality of life. BOSS provides opportunities to assist in planning and the execution of recreational activities, provides direction in performing military and civilian community service-related projects, and serves as a tool to gauge the morale of soldiers regarding quality of life issues.

Serving the single soldier community: active, guard and reserve, single parents, geographical bachelors, all branches of service, and foreign service members.

BOSS supports fitness, leadership and pride in service initiatives to enhance and accelerate the development of junior enlisted soldiers.

LOCATION

Darby Military Community

PHONE

633-7438 (DSN) | 050-54-7438

Casa Toscana

Casa Toscana, part of Army Lodging, has 22 units, including standard rooms, apartments, extended stays and suites. One pet room is available. PCS/TDY have priority and can request a reservation 180 days in advance. Leisure Travelers can request a reservation 3-14 days prior based on availability.

Amenities include:

- "Sunrise to Go" breakfast
- DSN and commercial telephones
- Modern/LAN/Wi-Fi access
- Air conditioning
- Televisions with AFN
- DVD player
- Refrigerator, microwave and coffee maker
- Hair dryer and ironing board
- Accessible rooms



LOCATION

Darby, Bldg. 202

PHONE

633-7580 (DSN) | 050-54-7580

Child & Youth Services



Parent Central Services

This is your first stop for information, registration and enrollment in all CYS programs. They also have a list of on-post childcare options and information about CYS programs and activities for children and youth.

Darby, Bldg. 726
633-7681 | 050-54-7681

Child Development Centers (CDC)

The CDCs provide full-day, hourly, part-day and/or part-time center-based care for ages 6 weeks to 5 years. Strong Beginnings, a pre-kindergarten program, is also offered.

Darby, Bldg. 726
633-7459 | 050-54-7459

School Age Center (SAC)

The School Age Center is open to children in 1st through 5th grade, the School Age Center provides before and after school care, occasional Saturday trips and an exciting summer camp.

Darby, Bldg. 726
633-7068 | 050-54-7068

Youth Center and Teen Center

Open to youth in grades 6-12, these after-school programs provide homework assistance, summer camps, winter ski/snowboard trips, activities, learning and much more!

Darby, Bldg. 201
633-7629 | 050-54-7629

Youth Sports and Fitness

The Youth Sports program provides children and youth ages 3-18 years with sports and fitness opportunities that appeal to their particular interests with a focus on individuals and teams.

Darby, Bldg. 113
633-7521 | 050-54-7521

School Liaison Transition Services

Helps families to communicate with local schools regarding education issues as well as helps provide smooth transitions for students and families moving between communities.

Darby, Bldg. 113
633-8075 | 050-54-8075



Fitness Center

The Darby Fitness Center is your place to go for your fitness needs. They provide a full range of great equipment to help you reach your goals as well as a comfortable space for you to work out in. They provide:

- Mission essential fitness
- Cardio room
- Weight lifting room
- Basketball court
- Saunas
- Racquetball court
- Softball fields
- Soccer field
- Sports tournaments
- After hours access (register with the front desk)

LOCATION

Darby, Bldg. 204

PHONE

633-7440 (DSN) | 050-54-7440

The facility is also equipped with a Family fitness room for those workout out with small children.

Darby Library

The Darby Library is part of the Army Europe Libraries and is here to serve the educational and recreational needs of the community by providing a variety of services and resources.

This facility is handicap-accessible and is happy to provide our patrons with a large range of materials for you and/or your family to enjoy.

Some of the different services and spaces that the Darby Library provides are as follows:

- Free Wi-Fi
- Research and recreational PCs
- Black and white photocopier
- Conference room
- Young Soldiers' room
- Childrens' room
- After hours book and movie drop



LOCATION

Darby, Bldg. 204

PHONE

633-7000 (DSN) | 050-54-7000



Tax Relief Office

The Tax Relief Office (TRO) offers savings programs for all military personnel, command-sponsored civilians and Family members assigned to or working for the U.S. Army Garrison Italy, and logistically supported units.

TRO also helps you save by removing the 22% VAT on certain large purchases.

LOCATION

Darby, Bldg. 113

PHONE

633-7549 (DSN) | 050-54-7549

Recreation Center

The Darby Recreation Center is the perfect place to enjoy time with your friends and family and offers a wide variety of events and special programs.

The center is the Darby location of choice that offers:

- Coffee bar
- Game room with slot machines



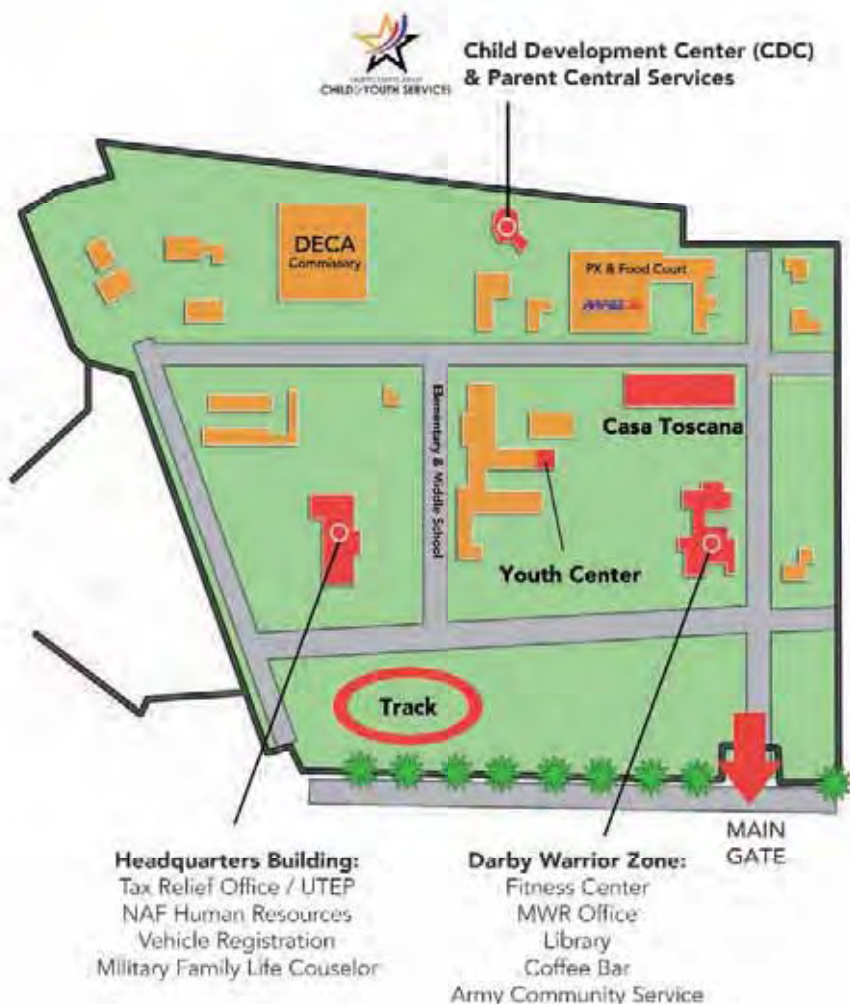
LOCATION

Darby, Bldg. 204

PHONE

633-7855 (DSN) | 050-54-7855

Darby Military Community Map



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