

POWER OUTAGE TROUBLESHOOTING GUIDE

- TURN OFF ALL APPLIANCES THAT MAY HAVE BEEN RUNNING
- CHECK YOUR ELECTRIC METER
- MAKE SURE THE SWITCH IS IN THE “UP” POSITION
- IF THE SWITCH IS IN THE UP POSITION, PUSH THE BUTTON TO SEE DISPLAY. IF THERE’S NO DISPLAY, CHECK OUTSIDE FOR SIGNAGE INDICATING A SCHEDULED POWER OUTAGE. IF THERE’S NO SIGNAGE, CALL: **803500**
- IF THE METER IS ON, GO TO THE NEXT STEP



- CHECK CIRCUIT BREAKERS
- ALL SWITCHES SHOULD BE IN THE “UP” POSITION
- IF ONE OF THE SWITCHES DOESN’T STAY UP, TURN THEM ALL TO THE DOWN POSITION AND TURN ON THE SWITCH THAT DIDN’T WANT TO STAY ON, AND THEN TURN ON THE OTHER SWITCHES.
- THEY SHOULD ALL STAY ON
- IF THAT DOESN’T WORK YOU NEED TO CALL YOUR LANDLORD.

